DAFTAR ISI

LEMBAR PENGESAHAN II
LEMBAR PERNYATAAN ORISINALITAS III
ABSTRAK IV
ABSTRACT V
KATA PENGANTAR VI
DAFTAR ISI VIII
DAFTAR GAMBAR XI
DAFTAR TABEL XII
BAB I PENDAHULUAN 1
I.1 Latar Belakang 1
I.2 Perumusan Masalah 5
I.3 Tujuan Penelitian 5
I.4 Batasan Penelitian 5
I.5 Manfaat Penelitian 6
I.6 Sistematika Penulisan 6
BAB II TINJAUAN PUSTAKA 8
II.1 Kajian Literatur 8
II.1.1 Penelitian Pratama dkk (2019) 8
II.1.2 Penelitian Júnior dkk (2015) 9
II.1.3 Penelitian Lin dkk (2017) 9
II.1.4 Penelitian Olevsky dkk (2015) 10
II.1.5 Penelitian ElWakeel dkk (2019) 11
II.2 Perbandingan Dengan Penelitian Terdahulu 12
II.3 Manajemen Proyek 14
II.4 *Project Manager* 14

II.5 *Stakeholder* 14
II.6 *Project Stakeholder Management* 15
II.6.1 *Identify Stakeholders* 16
II.6.2 *Stakeholder Engagement Plan* 17
II.6.3 *Manage Stakeholder Engagement* 18
II.6.4 Monitor *Stakeholder* Engagement 18
II.7 *Communication* 19
II.8 *Project Communications Management* 19
II.8.1 *Plan Communications Management* 20
II.8.2 *Manage Communications* 20
II.8.3 *Monitor Communications* 21
II.9 *Power Interest Grid* 21
II.10 *Stakeholder engagement assessment matrix* 22
II.11 *Communication Models* 23
II.12 *Communication Methods* 23
BAB III METODOLOGI PENELITIAN 25
III.1 Model Konseptual 25
III.2 Sistematika Pemecahan masalah 25
III.2.1 Tahap Identifikasi masalah 27
III.2.2 Tahap Pengumpulan Data 27
III.2.3 Tahap Pengolahan Data 27
III.2.4 Tahap Analisis 27
III.2.5 Tahap Kesimpulan Dan Saran 27
BAB IV PENGUMPULAN DAN PENGOLAHAN DATA 28
IV.1 Gambaran Umum Perusahaan 28
IV.1.1 Deskripsi Perusahaan 28
IV.1.2 Struktur Organisasi 28

IV.2 Pengumpulan Data 30
IV.2.1 *Project Charter* 30
IV.2.2 *Project Execution Requirements* 32
IV.2.3 *Work Breakdown Structure* 32
IV.2.4 *Work Breakdown Structure Dictionary* 33
IV.2.5 Informasi Identifikasi Pemangku Kepentingan 37
IV.2.6 *Resource Management Plan* 41
IV.2.7 Alur Komunikasi 48
IV.2.8 *Risk Breakdown Structure* 49
IV.2.9 *Risk Analysis* 49
IV.3 Pengolahan Data 62
IV.3.1 *Stakeholder Register* 62
IV.3.2 *Stakeholder Engagement Plan* 64
IV.3.3 *Communications Management Plan* 65
BAB V ANALISIS 70
V.1 Analisis *Stakeholder* 70
V.1.1 *Stakeholder Register* 70
V.1.2 *Stakeholder engagement plan* 89
V.2 Analisis Komunikasi 90
BAB VI KESIMPULAN DAN SARAN 92
VI.1 Kesimpulan 92
VI.2 Saran 93
DAFTAR PUSTAKA 94
LAMPIRAN 96