

ABSTRACT

Individuals who have mental disorders have difficulty communicating with others. People with mental disorders are not easy to communicate because there are psychological problems with it. Interpersonal communication is a process of message transaction that carried out directly between nurses and patients. The aim is to find out the interpersonal communication process that is carried out between nurses and patients in the therapeutic treatment of people with mental disorders at Al Fajar Berseri Foundation\

This study uses a qualitative method with an interpretative paradigm. The determination of informants was carried out using a purposive sampling technique, because the informants were based on recommendations from the foundation. Data collection technique were obtained from observations, interview, and documentation. With data analysis using data triangulation.

The result of research between nurses and patients know the interpersonal communication process the occurs so that nurses know the cause of patients experiencing psychiatric disorders. Patient are considered to be his presence by the nurse because patients can discuss the problem attended, listen to the conversation. The conclusion of this study the research conducted by nurses on interpersonal communication in accordance with the psychiatric condition of patients.

Keywords: Interpersonal Communication, Yayasan Al Fajar Berseri