

ABSTRACT

The social service of West Java Province has a basic task to conduct social affairs, including protection and social security, handling poor, social rehabilitation and social empowerment that become the provincial authority, carrying out the task of deconcentration and assistance in accordance with the field of duty according to the provisions of legislation. In the implementation of its main tasks and functions, the social service of West Java Province has several obstacles, one of the problems in the Ministry of Social Service of West Java province, namely the handling of PMKS less Optimal. Not optimal coordination of government agencies in the central government, governments in the government of West Java Province and district/city governments. As for the need for organization to manage data quickly and precisely, making agencies need information technology. One of the innovations in technology utilization can help the Social service issue of West Java province in logging, PMKS handling and empowerment of PSKS. In the future, the social service of West Java province will implement the design of Enterprise Architecture as a roadmap for achieving the mission of an organization through the optimisation of business processes involving information technology.

A solution raised in social field problems by designing Enterprise Architecture in support of business process optimization by involving information technology. With the design of Enterprise Architecture as the determination of the roadmap, improving the information system and developing a new system to optimize the value of the mission of an organization in achieving the vision of the regional head of West Java Province "the realization of the Indonesian born champion, with innovation and collaboration". In this study, it aims to design Enterprise Architecture on the function of social protection and security.

In aligning the strategy of business aspects and information technology needed the design of enterprise architecture using the framework TOGAF ADM. Several phases are used as the design Guide for Enterprise architecture in this study,, preliminary phase, architecture vision, Business architecture, information system architecture, Technology architecture, which produces business needs, data and information, infrastructure, applications, and technology standards. In this study, proposed the IT Roadmap which corresponds to the purpose and provision of the protection and social security functions.

Keywords: Social service, Enterprise Architecture, TOGAF ADM.