

## **ABSTRACT**

**OPERATIONAL RISK MANAGEMENT DESIGN OF SPBE / E-  
GOVERNMENT SYSTEM IN CATEGORY DATA AND  
INFORMATION, INFRASTRUCTURE, APPLICATION,  
PROCUREMENT OF GOODS AND SERVICES, SECURITY,  
ARCHITECTURE, AND HUMAN RESOURCES BASED ON  
MINISTERIAL REGULATION OF MINISTRY OF STATE  
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CASE STUDY: GOVERNMENT OF WEST BANDUNG**

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*With the development of information technology, all matters of daily life must rely on technology. No exception in government activities. Based on Presidential Regulation No. 95 of 2018, each regional government must use technology in its governmental activities, or what we know as E-Government. The Regional Government of West Bandung Regency is no exception. As the SPBE process progresses, various kinds of risks emerge from all aspects where those risks can hamper the implementation of this E-Government. Therefore, issued a guideline in risk management in Government namely PANRB Regulation No. 5 of 2020. The guidelines used by the author in compiling this study by conducting a risk assessment in which in this study 9 negative risks were identified and 6 positive risks were at a later stage, 4 positive risks and 1 negative risk that entered the threshold of the existing risk appetite. recommendations for risk management, so that a draft map of recommendations for personnel, processes, and technology for risk is then made. By doing this risk management, it is expected that the identified risks can be managed properly so that the implementation of e-Government within the West Bandung Regency Government can run smoothly.*

*Keywords: E-Government, PANRB, Positive, Negative, Risk.*