ABSTRACT

This study aims to determine and analyze the level of performance according to

Generation X and Generation Y. This research was conducted at Kantor Pelayanan Pajak

(KPP) Pratama Bekasi Barat using the performance of Generation X and Generation Y as

independent variables. This research is a quantitative research.

The data collection technique used a questionnaire with a Likert measurement scale

which was distributed to 30 Generation X employees and 30 Generation Y employees at

Kantor Pelayanan Pajak 9KPP) Pratama Bekasi Barat. The analysis technique uses

descriptive analysis, homogeneity test and Mann-Whitney test.

The results obtained, there is no significant difference between Employee Performance

Preferences between Generation X and Generation Y using the Mann-Whitney Test, but it

has a significant difference in the dimension of cooperation, this is important to note when

assigning these two generations if the work to be done is projects and need a good team work,

it is necessary to pay attention to aspects of these generational differences.

Keyword: Generation X, Generation Y, Employee Performance, Human Resources