

## DAFTAR PUSTAKA

- [1] Didik Garbian Nugroho, Yulison Herry Chrisnanto, dan Agung Wahana, “Analisis Sentimen Pada Jasa Ojek Online Menggunakan Metode Naïve Bayes” , 2018
- [2] Putri Cahya, “Makin Ketat, Begini Persaingan Tiga Transportasi Online Terbesar di Indonesia”, IDN TIMES, 2018. [Online]. Available: <https://www.idntimes.com/business/economy/putriana-cahya/persaingan-tiga-transportasi-online-terbesar/4>. [Accessed: 15 - Sept 2019].
- [3] Rio Brian, “Go-Jek, Startup Panggilan Ojek Yang Kini Bisa Dipesan Dari Smartphone”, maxmanroe.com, 2015. [Online]. Available: <https://www.idntimes.com/business/economy/putriana-cahya/persaingan-tiga-transportasi-online-terbesar/4>. [Accessed: 15 - Sept 2019].
- [4] Joobrachi, Arash., English, Michael., and Mahdi, E, Abdulhussain. (2016). “Text Mining Stackoverflow An Insight into Challenges and Subject-related Difficulties Faced by Computer Science Learners”.*Journal of Enterprise Information Management*. Vol. 29.255 – 274. Emerald Insights
- [5] Bambang Winarso, “Apa Itu Instagram, Fitur dan Cara Menggunakannya?”, Daily Social, 2015. [Online]. Available: <https://dailysocial.id/post/apa-itu-instagram>. [Accessed: 21 - Juni 2020].
- [6] Fathurrozak, “Ini Sejumlah Fitur Baru di Instagram yang Patut Anda Ketahui”, Media Indonesia, 2020. [Online]. Available: <https://mediaindonesia.com/read/detail/314446-ini-sejumlah-fitur-baru-di-instagram-yang-patut-anda-ketahui>. [Accessed: 21 - Juni 2020].
- [7] Liu, B (2012). “*Sentiment Analysis and Opinion Mining*”, Morgan & Claypool Publishers.
- [8] Siti Mujilahwati. “PRE-PROCESSING TEXT MINING PADA DATA TWITTER”. Seminar Nasional Teknologi Informasi dan Komunikasi 2016 (SENTIKA 2016)
- [9] Ro’i Fahreza Nur Firmansyah at all,. “Sentiment Analysis Pada Review Aplikasi Mobile Menggunakan Metode Naïve Bayes Dan Query Expansion”.

- [10] Delta Siera, "Algoritma TF IDF", Medium, 2019. [Online]. Available: <https://medium.com/@dltsierra/algoritma-tf-idf-633e17d10a80>. [Accessed: 21 - Mei 2020].
- [11] D. Zhu and J. Xiao, "R-tfidf , a Variety of tf-idf Term Weighting Strategy in Document Categorization," in Seventh Int. Conf. Semant. Knowl. Grids R-tfidf, 2011, pp. 83–90.
- [12] A. Goel, J. Gautam and S. Kumar, "Real Time Sentiment Analysis of Tweets Using Naive Bayes," International Conference on Next Generation Computing Technologies, pp. 257-261, 2016..
- [13] Olson, D. L., dan Delen, D.. 2008. Advanced Data Mining Techniques. Berlin Heidelberg: Springer.
- [14] W. Koehrsen, "Beyond Accuracy: Precision and Recall Choosing the right metrics for classification tasks.", Towardsdatascience, 2018. [Online]. Available: <https://towardsdatascience.com/beyond-accuracy-precision-and-recall-3da06bea9f6c> [Accessed 17 - Sept 2019].
- [15] International Organization for Standardization, "Ergonomics of human-system interaction — Part 11: Usability: Definitions and concepts," ISO 924111, vol. 1998, 1998.
- [16] D. R. Rahadi, "Pengukuran Usability Sistem Menggunakan Use Questionnaire Pada Aplikasi Android Interface pengguna Android didasarkan pada manipulasi langsung menggunakan masukan sentuh yang serupa dengan tindakan di dunia nyata , seperti
- [17] S. Z. B.R.John, M. Julita, L.Hizkia, "Pengukuran usability sistem operasi android menggunakan use questionnaire di universitas negeri manado," 2018.
- [18] arc298. "Instagram Scrapper", Github, [Online] <https://github.com/rarcega/instagram-scraper> [Accessed 20 January 2020].
- [19] Manning, C. D., Raghavan, P., dan Schutze, H.. 2009. Introduction to Information Retrieval. England : Cambridge University Press.