

ABSTRACT

PT.XYZ is a company engaged in Telecommunication Industry. Due to increase the product sales, PT.XYZ performed an annually project to build network infrastructure to the uncovered network areas, called STTF project. As project owner, conducting high performance of scope validation is very crucial to make sure the quality of the result meet requirements. However, the previous project result has showed to the unsatisfactory result, i.e. titled pole resulting in high of cable attenuation and over budget. To see the extent of the performance and effectiveness of validation process, an evaluation towards current validate scope process is necessary. One of the methods is by comparing the operational implementation in current STTF project against the project management standard to ensure the process performed effectively. In this case, the questionnaire is designed based on standard process in PMBOK 6th editions using self-assessment survey and two project locations is choose as comparative sample. The verified questionnaires then distributed purposively to validate scope team. At the end, the result of the research shows the implementation of validate scope activity is not comply to the standard process in PT.XYZ and there are gaps against standard practices in PMBOK.

Keyword: Scope, Validation, PMBOK, Project STTF, Comparison