

ABSTRACT

Implementing good project management is key in implementing organizational strategies. However, not a few companies implement organizational strategies because of poor project management. Poor project management can be corrected, one of them by evaluating project performance. One factor affecting project performance is the level of project management maturity. In this research, an assessment of the maturity of the project management level of project quality knowledge in PT. ABC The method used is the Project Management Maturity Model (PMMM). PMMM is a best practice to assist organizations in completing the maturity of the project management process and has contributed in improving the project management process. To be able to measure the level of maturity of the project, a self-assessment survey was designed which was compiled based on the PMMM. The results of this study found that the quality management plan is at level 2, quality assurance is at level 4, and quality control is at level 4. Based on the results of the cumulative level of maturity of PT. ABC is at level 2, structured processes and standards. Where the quality management process has been applied, the company has not yet reached the standard for all projects. In addition, the results of this study also required the design of an application system to help companies determine the level of quality management maturity to be one of the basic improvements and solutions to problems that exist in the organization..

Keywords: project management, quality management, project management maturity model (PMMM), self assessment survey.