

## DAFTAR SINGKATAN

Singkatan	Nama	Pemakaian Pertama Kali pada Halaman
4D	<i>Define, Design, Development, Dissemination</i>	11
ADDIE	<i>Analyze, Design, Development, Implementation, Evaluation</i>	4
APC	<i>Aluminum Composite Panel</i>	25
SECI	<i>Socialization, Externalization, Combination, Internalization</i>	4
SDM	Sumber Daya Manusia	20
SOP	<i>Standard Operating Procedure</i>	35
VOC	<i>Voice of Customer</i>	21