

## DAFTAR SINGKATAN DAN LAMBANG

Singkatan	Nama
QFD	<i>Quality Function Deployment</i>
HOQ	<i>House of Quality</i>
MTB	<i>The More The Better</i>
LTB	<i>The Less The Better</i>
TB	<i>Target is Best</i>
VoC	<i>Voice of Costumer</i>
WAP	<i>Weighted average Performance</i>

Lambang	Deskripsi
△	<i>Possibly linked</i>
○	<i>Moderately linked</i>
◎	<i>Strongly linked</i>
✓✓	<i>Strong positive impact</i>
✓	<i>Moderate positive impact</i>
x	<i>Moderate negative impact</i>
xx	<i>Strong negative impact</i>