

PREFACE

Thanks to Allah who has given the author His bless, ability and all knowledge for finishing this mini-thesis entitled **“THE EFFECT OF E-SERVICE QUALITY DIMENSIONS TOWARDS CUSTOMER REPURCHASE INTENTION OF MUTUAL FUNDS APPLICATION SERVICES THROUGH CUSTOMER SATISFACTION AS AN INTERVENING VARIABLE (CASE STUDY: BAREKSA)”** as the purpose to fulfill one of the requirements for obtaining bachelor’s degree in International ICT Business Study Program in Telkom University Bandung.

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The author realizes that the writing of this mini-thesis is still far from perfection. With all humility, the author hopes that all the shortcomings that exist in this mini-thesis can be used as learning material for better research in the future.