

APPROVAL PAGE

**THE EFFECT OF E-SERVICE QUALITY DIMENSIONS TOWARDS
CUSTOMER REPURCHASE INTENTION OF MUTUAL FUNDS
APPLICATION SERVICES THROUGH CUSTOMER SATISFACTION AS
AN INTERVENING VARIABLE (CASE STUDY: BAREKSA)**

In Partial Fulfillment of the requirements for the Degree of Bachelor International
ICT Business

Arranged by:

NAME: NARISHA MEGA AULIA MAHDANI

NPM: 1401164231



Supervisor,

A handwritten signature in blue ink, appearing to read 'Teguh Widodo', is written over a light blue horizontal line.

(Dr. Teguh Widodo, S.E., S.T., M.M.)

**INTERNATIONAL ICT BUSINESS
FACULTY OF ECONOMIC AND BUSINESS
TELKOM UNIVERSITY
BANDUNG**

2021