

## ABSTRACT

*Indonesia is one of the countries with the highest number of victims of cyberbullying in the world. However, people still think that cyberbullying victims are still one-sided and tend to still not care. The low level of knowledge and public sensitivity has an impact on the tendency of teenagers to change cyberbullying. Victims of cyberbullying need education that is able to explore their potential and sense to appreciate themselves more, so that they can have a tendency for teenagers to change cyberbullying into a positive thing. In fact, victims of cyberbullying need friends to talk about the problems they are facing. The purpose of this study is to find out how the interpersonal communication process carried out by victims of cyberbullying and their friends in building a tendency to change cyberbullying within themselves, so that victims are able to show their potential and are free from cyberbullying. This research uses descriptive qualitative method. Data collection techniques used in the form of observation, in-depth interviews, and documentation. The data analysis technique uses three stages, namely data reduction, data presentation, and drawing conclusions using triangulation of data collection methods. The results of the study found that the interpersonal communication process must be with the right person to change the positive inner cyberbullying tendency. Victims need friends who match the criteria of the victim when the communication process is in progress. This is due to the friendly environment, positive attitude and feedback generated based on the storytelling experience of the victim. Then it can help victims in changing the tendency of cyberbullying to be positive or negative.*

***Keywords: Interpersonal Communication, Cyberbullying Victims.***