

Abstract

Tarakan Regional General Hospital is a large hospital and is managed by the government of the Special Capital Region of Jakarta, Tarakan Regional Hospital as a hospital will of course always deal with patients who have various needs. Risk management is needed by the hospital to manage risk that may occur and also reduce or eliminate the risk. If the hospital using a risk management activities, the service for the patient can be maximized. One of the tool that can be used for risk management is ISO 31000:2018. At ISO 31000:2018 there are several stages in carrying out risk management, namely communication and consultation, then continuing with setting context, scope and criteria then proceeding with risk assessment and risk treatment, after that there are recording and reporting activities as well as monitoring. The purpose of this study is to find out whether there is risk management that has been carried out by the hospital on medical facilities in the ICU installation and then analyze the risk with ISO 31000:2018. Data collection in this study was carried out with interview and also literacy studies through scientific journals and website pages. In this study, there are findings in the form of risk management that already exist but have not followed standards such as ISO or other standard. The risk management guidelines are the Minister of Health Regulation No.25 of 2019.

Keywords: risk management, ISO 31000, health management system, hospital facility