ABSTRACT

Pizza Hut Delivery is a company engaged in the culinary field. PHD has a

responsibility to improve service quality. To improve service quality, it is necessary to

improve employee performance through high discipline and supportive motivation. To

motivate employees, requires a leader who can understand the needs of each

employee. This study aims to determine the influence of motivation, discipline and

leadership style on employee performance at Pizza Hut Delivery Cimahi. The purpose

of this study was to determine the influence of motivation, discipline and leadership

style on employee performance partially and simultaneously at Pizza Hut Delivery

Cimahi.

This study uses quantitative methods with descriptive research type with a

saturated sample of 55 respondents. The data analysis technique used multiple linear

regression analysis..

The results of this study indicate that there is a positive and partially significant

influence between motivation, discipline and leadership style on employee

performance. The results also show that there is a simultaneous positive and

significant influence between motivation, discipline and leadership style on employee

performance with an effect of 51.7% and the rest of 48.3% influenced by other

variables that cannot be done. Discipline is the variable that has the strongest

influence on employee performance, so it needs special attention.

Keywords: Motivation, Discipline, Leadership Style, Employee Performance

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