ABSTRACT INTERIOR REDESIGN OF JAKARTA ANIMAL HOSPITAL

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A veterinary hospital is a building that is needed as a health and animal care facility. Currently, veterinary hospitals are needed because of the emergence of the need for these facilities due to the phenomenon of increasing pet adoption. This phenomenon has become a trend among the Indonesian people because of the influence of the stay at home policy to reduce the spread of the COVID-19 virus. The decline in social interaction caused by this policy has led to various trends in the form of hobbies that can be done individually, one of which is keeping pets. Pets (dogs and cats) which are the main users in veterinary hospitals in order to get maximum service need to pay attention to their basic behavioral needs, which are influenced by race and the surrounding environment. With the fulfillment of these needs, the environment in the hospital can form an atmosphere that reduces stress levels and fear in animals. An animal-friendly environment in addition to providing benefits for the animals themselves, can also provide benefits for pet owners, namely satisfaction with services and also increase staff happiness because the animals served behave cooperatively.

Keywords: Hospital, Animals, Behavior, Low-stress