

## **ABSTRACT**

*The World Health Organization (WHO) confirmed that 50% of worldwide patients had experience of anxiety. The anxiety felt by the patient comes from the lack of information related to the illness and the pain. On the other hand, the use of telemedicine in Indonesia is increasing rapidly. The most popular telemedicine in Indonesia is Halodoc. Halodoc makes it easier for patients to communicate with doctors anywhere and anytime so that it is expected to be able to overcome patient's anxiety. This study aims to determine communication through the Halodoc health application in overcoming patient's anxiety. Descriptive qualitative method with interpretive paradigm is used in this research. Researchers will analyze the communication between doctors and patients through the Halodoc health application in dealing with patient's anxiety from the side of loyal Halodoc users. The results showed that communication through the Halodoc health application carried out by doctors and patients had fulfilled the elements of communication even though it was done online without face to face. Then, communication through the Halodoc health application is also able to overcome the anxiety felt by patients who have minor illnesses.*

**Keywords:** *Communication, Anxiety, Halodoc, Telemedicine*