

ABSTRACT

There are a lot of new habits that change, especially from our daily patterns to lifestyles, we have new regulations in running activities, we are encouraged to keep up with existing health protocols, keep our distance is one of the efforts that the government has made to keep minimizing the increase. It's covid. By this time, activities had begun to operate as they were, but still there were efforts we had to make to keep the spread of COVID-19. This led some coffee shops to have new self-service systems in an effort to reduce physical contact with consumers and customers, of course with the implementation of this self-service system, it required support products to maximize existing systems. The design of the storage shelf uses a skincare method by conducting observations and interviews for data collection, and is combined with the SCAMPER method of Combine, Adapt, and Modify, as the design is done due to the community's adaptation of new habits in the normal new age. direct physical contact. This product will be placed in coffee shops around Bandung, this design is expected to meet the needs of the community as well as coffee shops to adapt and maximize the implementation of health protocols in a normal new era.

Keywords: New normal, self-service, storage shelf.