

## ABSTRACT

kitchen is one of the most important departments in a hotel. Kitchen operational activities are food processing to be served to customers. The purpose of this study was to determine the operational activities in the kitchen of the department, the research method used was a qualitative method with data collection through interviews, observation and study documentation. The result of the research is to present the facts of the operational activities of the kitchen department at Cambridge Medan.

Keywords :Standart Operating Procedure,kitchen ,The Cambridge hotel medan