

## **APPROVAL SHEET**

### **INFLUENCE OF SERVICE QUALITY AND TRUST ON SHOPEE CONSUMER SATISFACTION AND LOYALTY IN BANDUNG**

submitted as one of the requirements to obtain a bachelor's degree in the International  
ICT Business study program

Arranged by:

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Advisor:

A handwritten signature in blue ink, appearing to read 'Sri Widyanesti', enclosed in a rectangular box.

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2022