

## DAFTAR PUSTAKA

- [1] Ravel, S. 2021. Mengenal Teman Bus, Angkutan Massal Perkotaan Berbasis BTS. [Online] Available at: <https://otomotif.kompas.com/read/2021/07/12/153200215/mengenal-teman-bus-angkutan-massal-perkotaan-berbasis-bts?page=all> [Accessed 30 October 2021].
- [2] Ramadhan, B. 2021. Aplikasi Diperbaharui, Naik Teman Bus Semakin Mudah. [Online] Available at: <https://www.republika.co.id/berita/quunp9330/aplikasi-diperbaharui-naik-teman-bus-semakin-mudah> [Accessed 30 October 2021].
- [3] Syahroni, M.B., dan Santoso, H.B. 2018. Designing social question-and-answering interaction using goal-directed design method. International Journal on Advanced Science, Engineering and Information Technology. 8:4 1246-1254
- [4] Suyanto, S., dan Ependi, U. 2019. Pengujian Usability Dengan Teknik System Usability Scale Pada Test Engine Try Out Sertifikasi. MATRIK : Jurnal Manajemen, Teknik Informatika Dan Rekayasa Komputer. 19:1 62-69
- [5] Muhammad, A. 2021. OPTIMALKAN PENGGUNAAN ANGKUTAN MASSAL DI KAWASAN AGLOMERASI, KEMENHUB PERLUAS PENERAPAN BUY THE SERVICE KE JABODETABEK. [Online] Available at: <http://dephub.go.id/post/read/optimalikan-penggunaan-angkutan-massal-di-kawasan-aglomerasi,-kemenhub-perluas-penerapan-buy-the-service-ke-jabodeta> [Accessed 6 November 2021].
- [6] W. O. Galitz. 2007. the Essential Guide to User Interface Design, Canada: Wiley Publishing Inc.
- [7] A. Cooper. 2014. About Face: The Essentials of Interaction Design, Fourth Edition. Indianapolis, Indiana: John Wiley & Sons, Inc.
- [8] Nielsen, J., Budiu, R. 2021. Success rate: The simplest usability metric.. [Online] Available at:

- <https://www.nngroup.com/articles/success-rate-the-simplest-usability-metric/> .  
[Accessed 11 Juli 2022].
- [9] Sugiyono. 2017. Metode Penelitian Bisnis, 3rd ed. Bandung: Alfabeta, CV.
- [10] Nursan. 2021. Bulan Depan Teman Bus Beroperasi, Mudahkan Transportasi Warga. [Online] Available at:  
<https://sulsel.fajar.co.id/2021/08/20/bulan-depan-teman-bus-beroperasi-mudah-kan-transportasi-warga/> [Accessed 10 Oktober 2021].
- [11] H. Dubberly. 2001. "Alan Cooper and The Goal Directed Design Process," AIGA Journal of Design for The Network Economy.
- [12] I. Young. 2008. Mental Models: Aligning Design Strategy with Human Behavior. Brooklyn, New York: Rosenfeld Media, LLC.
- [13] D. E. PhD. 2000. "Task Analysis Techniques," Human Reliability Associates.
- [14] W. P. N. Filippo A. Salustri. 2018. "COMBINING HIERARCHICAL TASK ANALYSIS AND USAGE SCENARIOS TO HELP EMBED HUMAN FACTORS IN DESIGN," Proc. 2018 Canadian Engineering Education Association (CEEA-ACEG18) Conf. 1-7.
- [15] usability.gov. 2019. Creating Wireframe. [Online]. Available at:  
<https://www.usability.gov/sites/default/files/creating-wireframes.pdf> .  
[Accessed 18 November 2021].
- [16] usability.gov. 2013. System Usability Scale (SUS). [Online]. Available at:  
<https://www.usability.gov/how-to-and-tools/methods/system-usability-scale.html> . [Accessed 21 November 2021].
- [17] Pangestu, A. Y., Safe'i, R., Darmawan, A., Kaskoyo, H. 2020. Evaluasi usability Pada web GIS pemantauan kesehatan hutan menggunakan metode system usability scale (SUS). MATRIK : Jurnal Manajemen, Teknik Informatika Dan Rekayasa Komputer. 20:1 19-26.
- [18] Jeff Sauro, P.D. 2011. Measuring Usability with the System Usability Scale (SUS). [Online] Available at: <https://measuringu.com/sus/> . [Accessed 21 November 2021].
- [19] Bangor, A., Kortum, P., Miller. 2009. Determining What Individual SUS

Scores Mean: Adding an Adjective Rating Scale. JUS : Journal of Usability Studies, 4:3 114-123.

[20] J. Nielsen. 2000. Why You Only Need to Test with 5 Users. [Online]

Available at:

<https://www.nngroup.com/articles/why-you-only-need-to-test-with-5-users/> .

[Accessed 5 April 2022].