Abstract
In this era of the Covid-19 pandemic, many people have to carry out daily activities on a limited basis because of how dangerous this virus is. Therefore, the Indonesian government launched an application called PeduliLindungi to monitor and assist in the prevention of Covid-19. The PeduliLindungi application has been downloaded by 32.8 million users, of course, with the number of users, user satisfaction can be measured using the end user computing satisfaction (EUCS) method. User satisfaction research was conducted by distributing questionnaires based on the EUCS variable. The results of this study indicate the ease of use variable as the highest score is 86.03% and the timeliness variable as the lowest score is 80.99%, with this result the overall user satisfaction variable gets good and very good criteria.
Keywords: Covid-19, PeduliLindungi, End User Computing Satisfaction (EUCS), User Satisfaction.