

ABSTRACT

The development of IT technology is growing over time, all activities cannot be separated from the use of technology. Technology also not only works in work operations, but also provides added value and competitive advantage to companies or organizations. The application of information technology to an organization is considered very important to implement a framework or framework that is used as a reference by management ranging from planning to information technology organizations so that it is possible to achieve the stages of good information technology governance, using information technology can be a support and achievement of strategies on organizational goals.

The final project was written that aimed to test and know IT Governance and Management with the APO (Align, Plan and Organize) domain at DISKOMINFO Kota Bandung, using the Cobit 2019 framework as a reference for the completion of the research process. Data collection is carried out by quantitative methods, interviews and observations to support the completeness of the data, the results of the research are expected to help DISKOMINFO Kota Bandung to improve to fit the process in the implementation of Cobit 2019.

Keywords : IT Governance and Management, Cobit 2019, APO