ABSTRACT

PT XYZ is a company engaged in Manufacturing where the products it produces

are bags and accessories by maintaining the quality of products and services. In

2021, PT XYZ experienced a problem, namely a decline in sales caused by several

factors. To determine the best solution, an analysis of the choice of solutions was

carried out, and the biggest factor was determined, namely the delay in the

production process due to the failure to achieve the procurement of production

raw materials due to the absence of a job description in the Logistics Department.

So this study focuses on designing a job analysis in the Logistics Department

which contains job descriptions and job specifications.

In the process of designing the job analysis using a qualitative method with a case

study approach. The objects in this design process are all job holders in the

Logistics Department, totaling 21 positions. This study uses two data sources,

namely primary data and secondary data obtained using interview techniques,

questionnaires, and a review of the Occupational Information Network (O*Net).

The sample in this design is a representative from each position that has met the

respondent's criteria. This research produces a proposed job analysis design that

will be allocated for all positions in the Logistics Department, totaling 21

positions. This study resulted in the design of the proposed format for job

descriptions and specifications for each position holder that contained

information about job analysis.

For the implementation of the design results, socialization is needed to all job

holders. The design of the proposed job analysis in the Logistics Department can

be used as an evaluation related to the implementation of job analysis and can be

used as a guide for employees. It is hoped that the proposed job analysis design

will increase the productivity and performance of employees in the Logistics

Department.

Keywords: Job Analysis, Job Description, Job Specification

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