

DAFTAR PUSTAKA

- Abdulmalek, F. A. & Rajgopal, J., 2007. Analyzing the benefits of lean manufacturing and value stream mapping via simulation: A process sector case study. *international journal of production economics*, pp. 223-236.
- Anon., 2020. *Oxford Learner's Dictionaries*. [Online] Available at: <https://www.oxfordlearnersdictionaries.com/us/definition/english/simulation?q=simulation>
mulation
[Diakses 14 January 2020].
- Arwani, A. R., 2011. *Highly Effective Inventory Management*. Jakarta: Penerbit PPM.
- Averill M. Law, W. D. K., 2000. *Simulation Modeling and Analysis*. 3rd penyunt. New York: McGraw Hill.
- Bazzan, A. L. C. & Klugl, F., 2013. A review on agent-based technology for traffic and transportation. *The Knowledge Engineering Review*, p. 29.
- Beamon, B. M., 1999. Measuring Supply Chain Perfomance. *International Journal of Operations & Production Management*, 19(3), pp. 275 - 292.
- Blanchard, B. S. & Fabrycky, W., 1991. Life Cycle Cost and Economic Analysis of Interdependent Projects. *Annual International Industrial Engineering Conference Proceedings*, pp. 381-391.
- Bowersox, D., Closs, D. & Cooper, M. B., 2012. *Supply Chain Logistics Management*. 4th penyunt. Michigan: McGraw-Hill Education.
- Bozarth, C. C. & Handfield, R. B., 2006. *Introduction to Operations and Supply Chain Management*. 1st penyunt. New Jersey: Pearson Prentice Hall.
- Chen, F. Y., Hum, S. H. & Sun, J., 2000. Analysis of third-party warehousing contracts with commitments. *European Journal of Operation Research* 131, pp. 603 - 610.
- Cobb, B. R., 2015. Transportation Research Part E. *Inventory control for returnable transport items in closed-loop supply chain*, Volume 86, p. 15.
- Coyle, R. G., 1996. *System Dynamics Modelling: A practical approach*. 1 edition penyunt. s.l.:Chaoman and Hall.

Daellenbach, H. G. & McNickle, D. C., 2005. *Management Science Decision-Making Through Systems Thinking*. New York: PALGRAVE MACMILLAN.

Elia, V. & Gnani, M. G., 2015. International Journal of Production Economics: Manufacturing System, Strategy, & Design. *Designing an effective closed loop system for pallet management*, Volume 170, pp. 730-740.

Eltantawy, R. A., 2005. *The Impact of Strategic Skills on Supply Management Performance: A Resource Based View*, Florida: Florida State University.

Ettlie, J. E. & Reza, E. M., 1992. Organizational Integration and Process Innovation. *Academy of Management Journal*, 35(4), pp. 795 - 827.

Gnani, M. G. & Rollo, A., 2010. A scenario analysis for evaluating RFID investments in pallet management. *International Journal of RF Technologies Research and Applications Volume 2(1)*, Volume 2, p. 21.

Hamel, G., 2018. *The Benefits of Customer Centricity*. [Online] Available at: <https://smallbusiness.chron.com/benefits-customer-centricity-38046.html>

[Diakses 21 Mei 2018].

Handfield, R. B. & Nichols, E. L., 1999. *Introduction to supply chain management*. s.l.:Upper Saddle River.

Harrell, C., Ghosh, B. K. & Bowden, R. O., 2004. *Simulation Using ProModel*. Second penyunt. New York: McGraw-Hill.

Harrell, C. R., Ghosh, B. K. & Bowden, R. O., 2000. *Simulation using PROMODEL*. 1 edition penyunt. s.l.:McGraw-Hill Science/Engineering/Math.

Jones, P. & Robinson, P., 2012. *Operation Management*. s.l.:Oxford University Press.

Knoll, D., Reinhart, G. & Pruglmeier, M., 2019. Expert Systems With Applications. *Enabling value stream mapping for internal logistics using multidimensional process mining. Expert Systems with Applications..*

Kurata, H. & Nam, S. H., 2010. After-sales service competition in a supply chain: Optimization of customer satisfaction level or profit or both?. *International Journal of Production Economics*, 127(1), pp. 136 - 146.

Law, A. M., 2008. *How to build a valid and credible simulation model*. Tucson, Averill M. Law & Associates, Inc..

- Lawrence Leemis, S. P., 2004. *Discrete-Event Simulation: A First Course*. 1st penyunt. Williamsburg: s.n.
- Lejarraga, T., Pachur, T., Frey, R. & Hertwig, R., 2015. Decisions from Experience: From Monetary to Medical Gambles. *Journal of Behavioral Decision Making*, pp. 67-77.
- Li, S., 2002. An integrated model for supply chain management practice, performance and competitive advantage.
- Martono, R. V., 2018. *Manajemen Logistik*. 1 penyunt. Jakarta: PT Gramedia Pustaka Utama.
- Osterwalder, A. et al., 2014. *Value Proposition Design*. Hoboken: John Wiley & Sons, Inc..
- Ou, C. S., Liu, F. C., Hung, Y. C. & Yen, D. C., 2010. A structural model of supply chain management on firm performance. *International Journal of Operations & Production Management*, 30(6), pp. 526 - 545.
- Quayle, M., 2006. *Purchasing and Supply Chain Management: Strategies and Realities*. 1 penyunt. London: Idea Group Inc..
- Quesada, H., Gazo, R. & Sanchez, S., 2012. Critical Factors Affecting Supply Chain Management: A Case Study in the US Pallet Industry. Dalam: A. Groznik, penyunt. *Pathways to Supply Chain Excellence*. Croatia: InTech, pp. 33 - 56.
- Simchi-Levi, D., Kaminsky, P. & Simchi-Levi, E., 2000. *Designing and Managing the Supply Chain: Concepts, Strategies, and Case Studies*. s.l.:The McGraw-Hill Companies Inc.
- S. & M., T., 1995. *Pemodelan Sistem*. 1 penyunt. Klaten: Nindita.
- Soemohadiwidjojo, A. T., 2017. *Panduan Praktis Menyusun KPI*. 4 penyunt. Jakarta: Raih Asa Sukses.
- Steward, M. D., Wu, Z. & Hartley, J. L., 2014. Exploring Supply Managers' Intrapreneurial Ability and Relationship Quality. *Journal of Business-to-Business Marketing*, pp. 127 - 148.
- Suslov, S., 2009. *wikipedia.org*. [Online] Available at: https://en.wikipedia.org/wiki/AnyLogic#/media/File:Simulation_approaches_vs_a

bstraction levels.jpg

[Diakses 14 1 2020].

Taha, H. A., 2007. *Operations Research: An Introduction*. 8th penyunt. New Jersey: Pearson Prentice Hall.

van der Laan, E. & Salomon, M., 1997. European Journal of Operational Research 102. *Production planning and inventory control with remanufacturing and disposal*, Volume 102, pp. 264-278.

Varadarajan, R., 2009. Strategic Marketing and Marketing Strategy: Domain, Definition, Fundamental Issues and Foundational Premises. *Journal of the Academy of Marketing Science*, pp. 119 - 140.

Verhees, F. H. & Meulenber, M., 2004. Market Orientation, Innovativeness, Product Innovation, and Performance in Small Firms. *Journal of Small Business Management*, pp. 134 - 154.