REDESIGN OF KELUARGA KITA HOSPITAL IN TANGERANG WITH EFFICIENCY APPROACH

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ABSTRACT

Tangerang Regency experienced an increase in the growth rate of 1.26% in 2019-2021. This population growth is in line with the increasing need for public hospitals in Tangerang Regency which has an impact on health services that have not been optimally characterized by people who have not been served well and there are delays in health services in public hospitals. In the design object of the Keluarga Kita Hospital, Tangerang, there are problems, namely the efficiency of the hospital that is not optimal due to the flow activity and circulation of space that is still not in accordance with applicable standards. The purpose of the interior design of the Keluarga Kita Hospital is to provide a redesign of the interior of the hospital with an efficient hospital interior design according to the standards of the Indonesian Ministry of Health to create optimal hospital health services. The concept of Lean-patient centered environment is applied by using an efficiency approach to the interior design of the hospital in order to answer the existing problems, Lean as an efficient system by applying the design to the interior elements in the hospital in order to provide optimal health services that focus on the interior environment. patients in accordance with applicable hospital standards.

Keywords: General Hospital, Efficiency, Lean Healthcare.