

ABSTRACT

The Customs and Excise Supervision and Service Office of Cirebon Customs Type C is engaged in customs and excise, the Directorate General of Customs and Excise is under the auspices of the Ministry of Finance based on policies determined by the Minister and secures government policies relating to the traffic of goods entering or leaving the Customs Area. and collection of Import Duties and Excise as well as other state levies based on the applicable laws and regulations. That way this office has a target every year so that employees must be able to achieve it. Each division workspace has different activities according to the duties of each division, but the main activity that takes place is work. The workspace has an important role because it can support the comfort of employees working so they are able to maintain and increase work productivity both psychologically.

The office space at the Customs and Excise Supervision and Service Office Type C Cirebon has not fulfilled the psychological needs of its users, this is because most government offices only see standardization without seeing the psychological side of the users. Office space must be able to provide a good psychological impact so that it can provide work comfort for employees and can encourage improvement and maintain productivity in carrying out work activities. Using a space psychological approach can provide a solution in providing an office space that is psychologically appropriate for employees in accordance with ongoing activities and is comfortable in maintaining work productivity.

Keywords: Employees, Office, Comfort, Productivity, Psychological space.