

ABSTRACT

This report is designed to complete the responsibilities on the involvement during the Magang Studi Independen Bersertifikast (MSIB) at Telkom Indonesia. This internship is carried out under the Directorate of Human Capital Management, precisely at the Indonesia Telecommunications Digital Research Institute as a task force formed by the Ministry of State-Owned Enterprises. Assignments are carried out in the partnership operation management (POM) unit as Project Admins.

The work method uses an agile organization approach, dividing assignments into tribes, squads, and chapters with a two-week sprint time unit. The assignment was carried out at the Fisheries Cyber Center tribe and ITDRI Website. The involvement of Penta Helix in forming an innovation has become one of the things that ITDRI is actively engaged in during the MSIB activities at Telkom Indonesia. This report will show the empirical aspects related to the running of the MSIB program at Telkom Indonesia and the projects that run during the internship.

Keywords: agile organization, partnership building, Penta helix, innovation.