

ABSTRACT

My TelU application is a mobile application developed by Telkom University to support and improve the quality of mobile-based learning systems. This application helps students to check their schedules, grades, attendances, notifications, news, and micro social media timelines. This study was conducted to determine one aspect of user satisfactions with My TelU application using Usability Testing, specifically with System Usability Scale (SUS) and SPSS for data analysis. We ran quantitative research with primary data collection conducted by distributing questionnaires to a total of 400 Telkom University student respondents. This number of participants is sufficient based on sample calculations from the existing population. Our results showed that My TelU application received a score of 74.5 with a "Good" rating indicating that improvements can still be made. In this paper, we provided some recommendations to enhance the usability level of My TelU application.

Keywords: My TelU, *Usability Testing*, *System Usability Scale*, SPSS.