

BAB VII DAFTAR PUSTAKA

- Ahituv, N., Neumann, S., & Zviran, M. (1989). Factors affecting the policy for distributing computing resources. *MIS Quarterly*, 13 (2): 3–16.
- Amali, L. N. (2013). Tata Kelola TI Yang Efektif di Organisasi Pemerintahan Daerah. *Seminar Nasional Sistem Informasi Indonesia (SESINDO)*, 2013.
- Betti, N., & Sarens, G. (2021). Understanding the internal audit function in a digitalised business environment. *Journal of Accounting and Organizational Change*, 17(2), 197–216. <https://doi.org/10.1108/JAOC-11-2019-0114>
- Bhattacharjya, J., & Chang, V. (2010). Adoption and implementation of IT governance. cases from Australian higher education In: Strategic Information Systems: Concepts, Methodologies, Tools, and Applications. *IGI Global, Hershey*, 1308–1326.
- Boyatzis, R. (1998). *Transforming qualitative information: thematic analysis and code development*.
- Braun, V., & Clarke, V. (2006). *Using Thematic Analysis in Psychology*. 1–25.
- Braun, V., & Clarke, V. (2012). APA handbook of research methods in psychology. *Quantitative, qualitative, neuropsychological, and biological.*, 2, 57–71. <http://content.apa.org/books/13620-004>
- Brown, C. V., & Magill, S. L. (1994). Alignment of the IS functions with the enterprise: towards of model of antecedents. *MIS Quarterly*, 371–403.
- Caldeira, J., & Brito E Abreu, F. (2008). Influential factors on incident management: Lessons learned from a large sample of products in operation. *Lecture Notes in Computer Science (including subseries Lecture Notes in Artificial Intelligence and Lecture Notes in Bioinformatics)*, 5089 LNCS(May 2014), 330–344. https://doi.org/10.1007/978-3-540-69566-0_27
- Certo, S. T., Holmes, R. M., & Holcomb, T. R. (2007). The influence of people on the performance of IPO firms. *Business Horizons*, 50(4), 271–276. <https://doi.org/10.1016/j.bushor.2007.02.006>

- Cheng, T.-H., Jansen, S., & Remmers, M. (2009). Controlling and monitoring agile software development in three dutch product software companies. *2009 ICSE Workshop on Software Development Governance*, 29–35. <https://doi.org/10.1109/SDG.2009.5071334>
- Correani, A., Massis, A. De, Frattini, F., Petruzzelli, A. M., & Natalicchio, A. (2020). Implementing a Digital Strategy: Learning from the Experience of Three Digital Transformation Projects. *California Management Review*, 37–56.
- Davies, H., & Zhivitskaya, M. (2018). Three Lines of Defence: A Robust Organising Framework, or Just Lines in the Sand? *Global Policy*, 9(June), 34–42.
- De Haes, S., & Van Grembergen, W. (2009). *An Exploratory Study into IT Governance Implementations and its Impact on Business/IT Alignment*.
- De Haes, S., & Van Grembergen, W. (2020). Enterprise governance of information technology: Achieving strategic alignment and value. *Enterprise Governance of Information Technology: Achieving Strategic Alignment and Value, Third Edit*, 1–218. <https://doi.org/10.1007/978-0-387-84882-2>
- Denscombe, M. (1998). The good research guide for small-scale social research projects. *Biddles Ltd, Guildford and King's Lynn*, 93–105.
- Faro, B., Abedin, B., & Kozanoglu, D. C. (2019). Continuous transformation of public-sector organisations in the digital era. *25th Americas Conference on Information Systems, AMCIS 2019, August*.
- Ferreira, L. G. A., Viegas, P. B., & Trento, D. (2018). An agile approach applied in enterprise project management office. *Communications in Computer and Information Science*, 802, 95–102. https://doi.org/10.1007/978-3-319-73673-0_8
- Fitzgerald, M., Kruschwitz, N., Bonnet, D., & Welch, M. (2013). *Embracing Digital Technology: A New Strategic Imperative*. 1–13. <https://www.capgemini-consulting.com/SMR>

- Fusch, P. I., & Ness, L. R. (2015). Are we there yet? Data saturation in qualitative research. *Qualitative Report*, 20(9), 1408–1416. <https://doi.org/10.46743/2160-3715/2015.2281>
- Grembergen, W. Van. (2001). Introduction to the Minitrack: IT Governance and its Mechanisms. In *Proceedings of the 35th Hawaii International Conference on System Sciences (HICSS), HICSS 35*.
- Gurbaxani, V., & Dunkle, D. (2019). Gearing up for successful digital transformation. *MIS Quarterly Executive*, 18(3), 209–220.
- Haffke, I., Kalgovas, B., & Benlian, A. (2016). The role of the CIO and the CDO in an Organization's Digital Transformation. *2016 International Conference on Information Systems, ICIS 2016, January 2017*.
- Hanschke, S., Ernsting, J., & Kuchen, H. (2015). Integrating agile software development and enterprise architecture management. *Proceedings of the Annual Hawaii International Conference on System Sciences, 2015-March*, 4099–4108. <https://doi.org/10.1109/HICSS.2015.492>
- Hevner, A. R., March, S. T., Park, J., & Ram, S. (2004). Design science in information systems research. *MIS Quarterly: Management Information Systems*, 28(1), 75–105. <https://doi.org/10.2307/25148625>
- Horlach, B., Schirmer, I., & Drews, P. (2020). Agile portfolio management: Design goals and principles. *27th European Conference on Information Systems - Information Systems for a Sharing Society, ECIS 2019, April*.
- ITGI. (2003). *Board Briefing on IT Governance. Second Edi*.
- Janssen, M., & van der Voort, H. (2020). Agile and adaptive governance in crisis response: Lessons from the COVID-19 pandemic. *International Journal of Information Management*, 55(June), 102180. <https://doi.org/10.1016/j.ijinfomgt.2020.102180>
- Kaplan, R. S., & Norton, D. P. (1992). The balanced scorecard: Measures That drive performance. *Harvard Business Review*, 83(7–8).

- Kaplan, R. S., & Norton, D. P. (2009). Putting the balanced scorecard to work. *The Economic Impact of Knowledge*, 315–324. <https://doi.org/10.1016/b978-0-7506-7009-8.50023-9>
- Karanja, E., & Rosso, M. A. (2017). The Chief Risk Officer: A study of roles and responsibilities. *Risk Management*, 19(2), 103–130. <https://doi.org/10.1057/s41283-017-0014-z>
- Kementerian BUMN Indonesia. (2018). *Panduan Penyusunan Pengelolaan Teknoogi Informasi Badan Usaha Milik Negara*. <https://jdih.bumn.go.id/lihat/PER-03/MBU/02/2018>
- Kriebel, J., & Debener, J. (2019). The Effect of Digital Transformation on Bank Performance. Available at SSRN 3461594. https://papers.ssrn.com/sol3/papers.cfm?abstract_id=3461594
- Lee, O. K., Sambamurthy, V., Lim, K. H., & Wei, K. K. (2015). How does IT ambidexterity impact organizational agility? *Information Systems Research*, 26(2), 398–417. <https://doi.org/10.1287/isre.2015.0577>
- Luna, A., Costa, C., Moura, H., Novaes, M., & Nascimento, C. (2010). Agile Governance in Information and Communication Technologies: Shifting Paradigms. *JISTEM Journal of Information Systems and Technology Management*, 7(2), 311–334. <https://doi.org/10.4301/s1807-17752010000200004>
- Maynard, S. B., Onibere, M., & Ahmad, A. (2018). Defining the Strategic Role of the Chief Information Security Officer. *Pacific Asia Journal of the Association for Information Systems*, 10(3), 61–86. <https://doi.org/10.17705/1pais.10303>
- McLaughlin, S. (2010). Service Operations and Management. *Introduction to Service Engineering*, January 2010, 295–315. <https://doi.org/10.1002/9780470569627.ch14>
- Mulyadi. (2005). *Sistem Manajemen Strategik Berbasis Balanced Scorecard*. upp amp ykpn.

- Mulyana, R., Rusu, L., & Perjons, E. (2021). IT Governance Mechanisms Influence on Digital Transformation: A Systematic Literature Review. *AMCIS 2021 Proceedings*, 1–11.
- Mulyana, R., Rusu, L., & Perjons, E. (2022). IT Governance Mechanisms that Influence Digital Transformation : A Delphi Study in Indonesian Banking and Insurance Industry. *PACIS 2022 Proceedings*, 1–16.
- Nograsek, J., & Vintar, M. (2014). E-government and organisational transformation of government: Black box revisited? *Government Information Quarterly*, 108–118.
- Norman, D. A., & Draper, S. W. (1986). Cognitive Engineering. *User-Centered System Design*.
- Obitoo. (2020). *Pengertian Teori Dan Model Konseptual*. <https://sewakarya.blogspot.com/2020/10/pengertian-teori-dan-model-konseptual.html>
- Oldach, J. N. L. P. R. L. S. H. (1993). Transforming the enterprise: The alignment of business and information technology strategies. *IBM Systems Journal*, 32(1), 198–221.
- Panudju, A. T., Asfar, A. H., & Fauziah, F. (2016). Pengukuran Kinerja Perusahaan Menggunakan Metode Balanced Scorecard (BSC) Dengan Pembobotan Analytical Hierarchy Process (AHP) Di PT. ABC, TBK. *Integrasi Sistem Industri*, 3(December), 55–65.
- Peterson, R. (2004). Crafting information technology governance. *Information Systems Management*, 21(4), 7–22. <https://doi.org/10.1201/1078/44705.21.4.20040901/84183.2>
- Poba-Nzaou, P., Galani, M., & Tchibozo, A. (2020). Transforming human resources management in the age of Industry 4.0: a matter of survival for HR professionals. *Strategic HR Review*, 19(6), 273–278. <https://doi.org/10.1108/shr-06-2020-0055>
- Ponsignon, F., Kleinhans, S., & Bressolles, G. (2019). The contribution of quality

- management to an organisation's digital transformation: a qualitative study. *Total Quality Management and Business Excellence*, 30(sup1), S17–S34. <https://doi.org/10.1080/14783363.2019.1665770>
- Qumer, A. (2007). *Defining an Integrated Agile Governance for Large 2 IT Governance : A Systematic Review and Analysis*. 157–160.
- Rohida, L. (2018). Pengaruh Era Revolusi Industri 4.0 terhadap Kompetensi Sumber Daya Manusia. *Jurnal Manajemen dan Bisnis Indonesia*, 6(1), 114–136. <https://doi.org/10.31843/jmbi.v6i1.187>
- Sabariah, M. K. (2012). Model Konseptual. *UNIKOM*, 1–40.
- Savić, D. (2020). COVID-19 and work from home: Digital transformation of the workforce. *Grey Journal*, 16(2), 101–104.
- Schilling, R., Aier, S., Winter, R., & Haki, K. (2020). Design dimensions for enterprise-wide data management: A chief data officer's journey. *Proceedings of the Annual Hawaii International Conference on System Sciences, 2020-Janua*, 5829–5838. <https://doi.org/10.24251/hicss.2020.714>
- Shenton, A. K. (2004). Strategies for ensuring trustworthiness in qualitative research projects. *Education for Information*, 22(2), 63–75. <https://doi.org/10.3233/EFI-2004-22201>
- Siebel, T. M. (2018). Why digital transformation is now on the CEO's shoulders. *McKinsey Quarterly*, 2018(1), 76–81.
- Stettina, C. J., & Hörz, J. (2015). Agile portfolio management: An empirical perspective on the practice in use. *International Journal of Project Management*, 33(1), 140–152. <https://doi.org/10.1016/j.ijproman.2014.03.008>
- Straubhaar, J. (2008). *Media Now: Understanding Media, Culture, and Technology, Instructor's Edition, Media Now: Understanding Media, Culture, and Technology, Instructor's Edition*. 0, 576.
- Swedish Research Council. (2017). *Sweden 2017: GOOD RESEARCH*

PRACTICE.

- Tammineedi, R. L. (2010). Business continuity management: A standards-based approach. *Information Security Journal*, 19(1), 36–50. <https://doi.org/10.1080/19393550903551843>
- Tannou, M., & Westerman, G. (2012). Governance: A Central Component of Successful Digital Transformation. *MITCDB & CapGemini Consulting*, 14–21.
- Valentine, E., & Stewart, G. (2015). Enterprise business technology governance: Three competencies to build board digital leadership capability. *Proceedings of the Annual Hawaii International Conference on System Sciences, 2015-March*(January), 4513–4522. <https://doi.org/10.1109/HICSS.2015.539>
- Van Roosmalen, M. W., & Hoppenbrouwers, S. J. B. A. (2008). Supporting corporate governance with enterprise architecture and business rule management: A synthesis of stability and agility. *CEUR Workshop Proceedings*, 342, 13–24.
- Vejseli, S., Proba, D., Rossmann, A., & Jung, R. (2018). The Agile Strategies in IT Governance: Towards a Framework of Agile IT Governance in the Banking Industry. *European Conference on Information Systems (ECIS)*.
- Vejseli, Sulejman, & Rossmann, A. (2018). Towards agility in IT governance frameworks. In *Lecture Notes in Business Information Processing* (Vol. 320). Springer International Publishing. https://doi.org/10.1007/978-3-319-93931-5_6
- Vejseli, Sulejman, Rossmann, A., & Connolly, T. (2019). IT governance and its agile dimensions: Exploratory research in the banking sector. *Proceedings of the Annual Hawaii International Conference on System Sciences, 2019-Janua*, 6209–6218.
- Vogelsang, K., Liere-Netheler, K., Packmohr, S., & Hoppe, U. (2019). Barriers to digital transformation in manufacturing: Development of a research agenda. *Proceedings of the Annual Hawaii International Conference on System*

- Sciences, 2019-Janua*, 4937–4946.
- Warner, KSR, & Wäger, M. (2019). *Building Dynamic Capabilities for Digital Transformation: An Ongoing Process of Strategic Renewal*. 326–329.
- Weritz, P., Braojos, J., & Matute, J. (2020). Exploring the Antecedents of Digital Transformation: Dynamic Capabilities and Digital Culture Aspects to Achieve Digital Maturity. *Proceedings of the 26th Americas Conference on Information Systems (AMCIS 2020), August*, 1–10.
- Wicks, D. (2017). The Coding Manual for Qualitative Researchers (3rd edition). In *Qualitative Research in Organizations and Management: An International Journal* (Vol. 12, Nomor 2). <https://doi.org/10.1108/qrom-08-2016-1408>
- Wiedemann, A. (2018). IT governance mechanisms for Devops teams – How incumbent companies achieve competitive advantages. *Proceedings of the Annual Hawaii International Conference on System Sciences, 2018-Janua*, 4931–4940. <https://doi.org/10.24251/hicss.2018.617>
- Winasis, S. (2020). *Transformasi Digital di Industri Perbankan Indonesia : Impak pada Stress Kerja Karyawan. Vol. 7 No. 1*, 1–4.
- Yosep Dwi Kristanto, & Russasmita Sri Padmi. (2020). Analisis Data Kualitatif : Penerapan Analisis Jejaring untuk Analisis Tematik yang Cepat , Transparan , dan Teliti. *Jurnal Koridor*, 1(5), 1–21. <https://files.osf.io/v1/resources/cсах6/providers/osfstorage/5f792f5fe64e7e01e9ab1c7f?format=pdf&action=download&direct&version=1>
- Yuhesti. (2013). *Definisi Model Konseptual*. 1–5.