Daftar Pustaka

[1] H. R. Alburo, C. L. C. Sta. Romana, and L. S. Feliscuzo, "Sentiment Analysis of the Academic Services of ESSU Salcedo Campus using Plutchik Model And Latent Dirichlet Allocation Algorithm," *The International Journal of Recent Technology and Engineering (IJRTE)*, vol. 9, no. 6, pp. 176–183, 2021, doi: 10.35940/ijrte.f5472.039621.

[2] E. Cristella and S. Yuliant, "ANALISIS SENTIMEN TENTANG KASUS LAYANAN AKADEMIK DI PERGURUAN TINGGI (KASUS : TELKOM UNIVERSITY)," *e-Proceeding of Engineering*, vol. 5, no. 3, pp. 7586–7596, 2018.

[3] D. F. Sengkey, A. Jacobus, and F. J. Manoppo, "Implementing Support Vector Machine Sentiment Analysis to Students' Opinion toward Lecturer in an Indonesian Public University," *Journal of Sustainable Engineering: Proceedings Series*, vol. 1, no. 2, pp. 194–198, 2019, doi: 10.35793/joseps.v1i2.27.

[4] K. S. Nugroho, A. Y. Sukmadewa, H. Wuswilahaken Dw, F. A. Bachtiar, and N. Yudistira, "BERT Fine-Tuning for Sentiment Analysis on Indonesian Mobile Apps Reviews," *ACM International Conference Proceeding Series*, pp. 258–264, 2021, doi: 10.1145/3479645.3479679.

[5] I. Nur Fakhri, Jondri, and R. Febrian Umbara, "Analisis Sentimen pada Kuisioner Kepuasan Terhadap Layanan dan Fasilitas Kampus Universitas Dengan Menggunakan Klasifikasi Support Vector Machine (SVM)," *e-Proceeding of Engineering*, vol. 6, no. 2, pp. 8682–8691, 2019.

[6] M. A. Maulana, A. Setyanto, and M. P. Kurniawan, "Analisis Sentimen Media Sosial Universitas Amikom," *Seminar Nasional Teknologi Informasi dan Multimedia 2018 UNIVERSITAS AMIKOM Yogyakarta, 10 Februari 2018*, pp. 7–12, 2018.

[7] Gharajeh MS, "Waterative model: An integration of the waterfall and iterative software development paradigms," *Database Systems Journal*, no. September, pp. 75–81, 2019.

[8] D. H. Curie, J. Jaison, J. Yadav, and J. R. Fiona, "Analysis On Web Frameworks," *J Phys Conf Ser*, vol. 1362, no. 1, 2019, doi: 10.1088/1742-6596/1362/1/012114.

[9] M. Rajeswari and K. R. Kamalam, "Developing Django Web Framework," *JETIR (Journal of Emerging Technologies and Innovative Research)*, vol. 9, no. 6, 2022.

[10] F. Koto, A. Rahimi, J. Lau Han, and T. Baldwin, "IndoLEM and IndoBERT : A Benchmark Dataset and Pre-trained Language Model for Indonesian NLP," pp. 757–770, 2020.

[11] W. Shi and V. Demberg, "Next sentence prediction helps implicit discourse relation classification within and across domains," *EMNLP-IJCNLP 2019 - 2019 Conference on Empirical Methods in Natural Language Processing and 9th International Joint Conference on Natural Language Processing, Proceedings of the Conference*, pp. 5790–5796, 2019, doi: 10.18653/v1/d19-1586.

[12] C. A. Putri, S. Al Faraby, and Adiwijaya, "Analisis Sentimen Review Film Berbahasa Inggris Dengan Pendekatan Bidirectional Encoder Representations from Transformers," vol. 6, no. 2, pp. 181–193, 2020.

[13] K. K. Gebretsadik, "Challenges and Opportunity of UML Diagram for Software Project development as a complete Modeling Tool," vol. 7, no. 3, pp. 46–48, 2020, doi: 10.9790/0050-07034648.

[14] H. Koç, A. M. Erdoğan, Y. Barjakly, and S. Peker, "UML Diagrams in Software Engineering Research: A Systematic Literature Review," 2021, p. 13. doi: 10.3390/proceedings2021074013.

[15] I. Afrianto, A. Heryandi, A. Finadhita, and S. Atin, "User Acceptance TestForDigital Signature Application In Academic Domain To Support The Covid-19 Work From Home Program," *International Journal of Information System & Technology Akreditasi*, vol. 5, no. 3, pp. 270–280, 2021, [Online]. Available: https://tt-el.my.id/.

[16] U. Nugraha and T. Sianturi, "Blackbox Testing On E-Commerce System Web-Based Evermos (Feature: Registration Experiment & Revamp)," 2021.

[17] P. Ambarwati, "Naïve Bayes and Black Box Testing Implementation on Sentiment Analysis Of Aloe Vera Product Reviews," *Techno Nusa Mandiri*, vol. 17, no. 2, pp. 1–6, 2020.