

## **ABSTRACT**

**Salsabila Alifia**

**[salsabialifia@gmail.com](mailto:salsabialifia@gmail.com)**

This study aims to find out how to handle residents affected by lightning at PT Putra MuliaTelecommunication, the obstacles faced in carrying out an analysis of handling residents affected by lightning, as well as solutions in handling residents affected by lightning at PTPutra Mulia Telecommunication. The research methodology used in this research is analysis and library research. From the results of the study, it can be concluded that PT Putra Mulia Telecommunication is a service provider company for Telecom Operators, where one type of service is operational management maintenance. In a maintenance service company, of course, it is related to Lightning Impact. In this research, accuracy and precision are needed so that it can be used as clear information to superiors.

Keywords: Handling, Lightning Strike