

## ACKNOWLEDGEMENTS

During the thesis process, the author realizes that the author gets support and assistance from many parties, either directly or indirectly. Therefore, the author would like to thank the following parties:

1. Allah SWT because of His blessings, guidance, and gifts. The author is given health and given a way in completing this thesis.
2. The author's family who has provided support, prayers, motivation, and love to the author.
3. Mr. Dr. Nachwan Mufti Adriansyah, S.T., M.T. as the first supervisor for his time, direction, and guidance to the author during the work of the thesis.
4. Mr. Ir. Ahmad Tri Hanuranto, M.T. as supervisor the second supervisor for his time, direction, motivation, and guidance to the author during the work of the thesis.
5. Mrs. Dr. Helni Mutiarsih Jumhur, S.H., M.H. As the third supervisor for her time, direction, patience, and guidance to the author during the work of the thesis.
6. All Telkom University lecturers and staff who have helped during their education at Telkom University.
7. Dhea and Merlyn as friends of the thesis work group who are always willing to be friends to discuss the author during thesis work
8. Melati, Adit, Desi, and Alvin who have always been good friends and supported the writer while studying at Telkom University.
9. Arriyath who always listens to the writer's complaints and always encourages him during the thesis process.
10. All parties who cannot be named one by one who have supported and helped the writer.