References

[1] L. M. Immaculate Sheela and S. P, "Sentiment Analysis of Online Food Reviews using Customer Ratings," International Journal of Pure and Applied Mathematics, vol. 119, no. 15, pp. 3509-3514, 2018.

[2] A. Raina, V. Singh Rana and A. S. Thakur, "POPULARITY OF ONLINE FOOD ORDERING AND DELIVERY SERVICES-A COMPARATIVE STUDY BETWEEN ZOMATO, SWIGGY AND UBER EATS IN LUDHIANA," International Journal of Management, Technology And Engineering, vol. 9, no. 3, pp. 6080-6088, 2019.

[3] Zomato, "Who We Are - Zomato," Zomato, 2008. [Online]. Available: https://www.zomato.com/who-we-are. [Accessed 07 January 2022].

[4] "10-year milestone reached but Zomato gets hungry for more," The Economic Times, 11 July 2018. [Online]. Available: https://economictimes.indiatimes.com/news/company/corporate-trends/10-year-milestone-reached-but-zomato-gets-hungry-for-more/the-origin-story/slideshow/64942723.cms. [Accessed 7 January 2022].

[5] "Zomato's Special Delivery," The Economic Times, 14 July 2021. [Online]. Available: https://economictimes.indiatimes.com/tech/newsletters/tech-top-5/zomatos-special-delivery/articleshow/84411069.cms?from=mdr. [Accessed 7 January 2022].

[6] N. Zakiah, "7 Aplikasi Review Makanan Terbaik, Foodies Wajib Download," IDN Times, 18 October 2020. [Online]. Available: https://www.idntimes.com/tech/trend/nena-zakiah-1/aplikasi-terbaik-untuk-review-makanan/2. [Accessed 7 January 2022].

[7] Y. Chen, Q. Wang and J. Xie, "Online Social Interactions: A Natural Experiment on Word of Mouth Versus Observational Learning," Journal of Marketing Research, vol. XLVIII, pp. 238-254, 2011.

[8] A. Bartoli, A. De Lorenzo, E. Medvet, D. Morello and F. Tarlao, ""Best Dinner Ever!!!": Automatic Generation of Restaurant Reviews with LSTM-RNN," International Conference on Web Intelligence, pp. 721-724, 2016.

[9] E. Métais, F. Meziane, M. Saraee, V. Sugumaran and S. Vadera, "Sentiment Analysis in Arabic," [Lecture Notes in Computer Science] Natural Language Processing and Information Systems, vol. 9612, pp. 409-414, 2016.

[10] M. Al Omari, M. Al-Hajj, N. Hammami and A. Sabra, "Sentiment Classifier: Logistic Regression for Arabic Services' Reviews in Lebanon," International Conference on Computer and Information Sciences (ICCIS), 2019.

[11] B. Pang and L. Lee, "Opinion Mining and Sentiment Analysis," Foundations and Trends in Information Retrieval, vol. 2, no. 1-2, pp. 1-135, 2008.

[12] N. O. Daeli and Adiwijaya, "Sentiment Analysis on Movie Reviews Using Information Gain and K-Nearest Neighbor," Journal of Data Science and Its Applications, vol. 3, no. 1, pp. 001-007, 2020.

[13] B. Jonathan, J. I. Sihotang and S. Martin, "Sentiment Analysis of Customer Reviews in Zomato Bangalore Restaurants Using Random Forest Classifier," Abstract Proceedings International Scholars Conference, vol. 7, no. 1, pp. 1719-1728, 2019.

[14] J. Wu and T. Ji, "Deep Learning for Amazon Food Review Sentiment Analysis".

[15] M. R. Huq, A. Ali and A. Rahman, "Sentiment Analysis on Twitter Data using KNN and SVM," (IJACSA) International Journal of Advanced Computer Science and Applications, vol. 8, no. 6, 2017.

[16] Kotagiri and A. M. S. Srividya, "Aspect Based Sentiment Analysis using POS Tagging and TFIDF," International Journal of Engineering and Advanced Technology (IJEAT), vol. 8, no. 6, 2019.

[17] Y. D. Kirana and S. Al Faraby, "Sentiment Analysis of Beauty Product Reviews," Using the K-Nearest Neighbor (KNN) and TF-IDF Methods with Chi-Square Feature Selection, vol. 4, no. 1, pp. 031-042, 2021.

[18] M. A. A. Jihad, Adiwijaya and W. Astuti, "Analisis Sentimen Terhadap Ulasan Film Menggunakan Algoritma Random Forest," Telkom University, 2021.

[19] W. Yustanti, "Algoritma K-Nearest Neighbour untuk Memprediksi Harga Jual Tanah," Jurnal Matematika, Statistika & Komputansi, vol. 9, no. 1, pp. 57-68, 2012.

[20] B. Trstenjak, S. Mikac, D. Donko, "KNN with TF-IDF Based Framework for Text Categorization," 24th DAAAM International Symposium on Intelligent Manufacturing and Automation, pp. 1356-1364, 2014.

[21] N. P. Artamevia, Adiwijaya, M. D. Purbolaksono, "Aspect-Based Sentiment Analysis in Beauty Product Reviews Using TF-IDF and SVM Algorithm," 9th International Conference on Information and Communication Technology, pp. 197-201, 2021.

[22] I. Romli, S. Prameswari, A. Z. Kamalia, "Sentiment Analysis about Large-Scale Social Restrictions in Social Media Twitter Using Algoritm K-Nearest Neighbor," Jurnal Online Informatika, vol. 6, no. 1, pp. 96-102, 2021.