

ABSTRACT

INFORMATION MANAGEMENT ASSESSMENT BASED ON HOSPITAL ACCREDITATION NATIONAL STANDARDS (SNARS) AND JOINT COMMISSION INTERNATIONAL (JCI) AT MARANATHA DENTAL AND MOUTH HOSPITAL (RSGM)

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Processing data and information in hospitals is essential to the development of Information Technology (IT) in today's era. It can be seen that almost all hospitals in Indonesia have implemented the Hospital Management Information System (SIMRS). By using SIMRS, which is integrated with various internal and external applications, RSGM can make hospitals faster in processing data and information and making decisions to improve services to the broader community. This study has a problem formulation of how the existing condition of information management is, how is the result of information management gap analysis, how recommendations can be given to RSGM, and how the implementation of IT governance at RSGM runs according to the roadmap. This study uses SNARS and JCI standards as the primary reference for implementing the COBIT 2019 methodology. Based on the analysis conducted by researchers, it is concluded that the existing conditions at RSGM Maranatha are that SIMRS and other applications used are not fully integrated, even in some data and information processing still paper-based. The results of the gap analysis carried out in the information management area produce design recommendations on the people aspect in the form of position adjustments, details of leading tasks and functions, planning of training and workshops, and communication in the form of meetings. In the process aspect, it produces SOPs. On the technology aspect, in the form of adding applications and updating features. This research can also assist RSGM in carrying out recommendations following the roadmap that has been adjusted to the RSGM long-term plan so that RSGM can prioritize IT governance so that services to the community are increasingly improved.

Keyword: *Information Management, RSGM, IT Governance, SNARS, and JCI.*