

Daftar Pustaka

- Chandra, N., Rosianti, ER, M., & Shifia Nisafani, A. (2017). Analisis Tingkat Kematangan Proses Bisnis dan Kesiapan Teknologi Informasi Studi Perusahaan Garmen Mikro, Kecil, dan Menengah di Jawa Timur. *JURNAL TEKNIK ITS*, 6.
- de Waal, B. M. E., Valladares, R., & Ravesteyn, P. (2017). BPM Maturity and Process Performance: The case of the Peruvian Air force Full Paper.
- Fathurrahma, N. J., Sutari, W., & Lalu, H. (2018). Evaluasi Tingkat Kematangan Proses Penerimaan Peserta Didik Baru (PPDB) Menggunakan Business Process Maturity Model (BPMM) di SMK Telkom Bandung Evaluation of Student Admission Process Maturity Level Using Business Process Maturity Model (BPMM) in SMK Telkom Bandung. <https://smktelkom-bdg.sch.id/visi-misi/>
- Gie. (2020, July 20). *Apa itu ROI? Berikut Pengertian Lengkap dan Cara Menghitungnya*. <https://Accurate.Id/Ekonomi-Keuangan/Apa-Itu-Roi/>.
- Ginting, K. (2020, October 23). *UMKM Dinilai Berperan Penting bagi Ekonomi Nasional dan Pertamina*. <https://Www.Theeconomics.Com/Brand-Equity/Umkm-Dinilai-Berperan-Penting-Bagi-Ekonomi-Nasional-Dan-Pertamina/>.
- Harys. (2020, July 29). *Kuesioner Penelitian*. <https://Www.Jopglass.Com/Kuesioner-Penelitian/>.
- Kurniasih, W. (2021). *Pengertian UMKM: Kriteria, Aturan, Peran dan Contoh*. <https://Www.Gramedia.Com/Literasi/Umkm/>.
- Lailli. (2020, January 7). *Teknik Analisis Data Penelitian Kuantitatif*. <https://Tambahpinter.Com/Teknik-Analisis-Penelitian-Kuantitatif/>.

- Rosita, E., Hidayat, W., Yuliani, W., & Studi Bimbingan dan Konseling, P. (2021). Uji Validitas dan Realibilitas Kuesioner Perilaku Prosocial. *4*(4).
- sereliciouz. (2020, July 6). *Teknik Analisis Data – Pengertian, Jenis, dan Tahapannya*. <https://www.quipper.com/id/blog/tips-trick/school-life/teknik-analisis-data-pengertian-jenis-dan-tahapannya/>.
- Škrinjar, R., Vukšić, V., & Štemberger, M. (2010). Adoption of Business Process Orientation Practices: Slovenian and Croatian Survey. *BSRJ*, *1*(1–2), 5–19. <https://doi.org/10.2478/v10305-012-0022-0>
- Sugiarto Hartono. (2017). Pengenalan Business Process Management. <https://sis.binus.ac.id/2017/10/03/pengenalan-business-process-management/>.
- Syafnidawaty. (2020, November 21). *Teknologi Informasi*. <https://raharja.ac.id/2020/11/21/teknologi-informasi/>.
- Widyarini, R. U., & Er, M. (2021). *Kerangka Konseptual Pengukuran Kematangan Orientasi Proses Bisnis dan Manfaatnya bagi Organisasi*. <https://doi.org/10.24089/j.sisfo.2020.09.001>
- Škrinjar, R., & Trkman, P. (2013). Increasing Process Orientation with Business Process https://www.researchgate.net/publication/255960130_Increasing_Process_Orientation_with_Business_Process_Management_Critical_Practices
- Chotijah U (2019). Assessment of Business Process Management For MSMEs In East Java. <https://jsi.cs.ui.ac.id/index.php/jsi/article/view/770/394>
- Dewi F (2017). Profil UMKM Berdasarkan Kematangan Manajemen Proses Bisnis (BPMM) dan Kesiapan Penggunaan Teknologi Informasi (IT Readiness). https://repository.its.ac.id/43262/1/5215201010-Master_Thesis.pdf

Fatimah F (2019). Analisis Tingkat Kematangan Proses Bisnis Usaha Mikro Kecil Menengah Berbasis Agroindustri Di Kabupaten Jember Menggunakan Business Process Orientation Maturity Model (BPOMM).
https://repository.unej.ac.id/bitstream/handle/123456789/90119/Fitri%20Fatimah-152410101100.pdf_.pdf?sequence=1&isAllowed=y