ABSTRACT

The increase in the number of internet users in the city of Bandung was 82.5% with a

population of 2.1 million users, especially Generation Z who are very familiar with

using digital technology such as the internet. This provides the potential for

Marketplaces that have an impact on competition in the E-commerce business industry

in marketing activities. This research was conducted to determine the effect of product

reviews and advertisements on purchasing decisions by Generation Z in Bandung City

at the Shopee Marketplace.

This study used a quantitative method with a descriptive type of research. Sampling

was carried out using the probability sampling method and the number of respondents

was 200 Generation Z in the city of Bandung. The data analysis technique used is

descriptive analysis and multiple linear regression analysis.

The results showed that the product review variable obtained a result of 75.7% and

was included in the good category, the advertising variable obtained a result of 73.8%

and was included in the good category, and the purchase decision variable obtained

a result of 77.1% and was included in the good category. good. Based on the results

of hypothesis testing, it results that product reviews and advertisements have a positive

and significant influence on purchasing decisions by Generation Z in Bandung City at

the Shopee Marketplace.

Keywords: Product Reviews, Advertising, Purchase Decision, Generation Z

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