FOREWORD

Writer praise for the presence of God Almighty, thanks to the grace and gift given to the writer, the writer can complete this thesis proposal well. This thesis proposal titled "The Effect Of E-WOM And Source Credibility Of Instagram Account @Racunshopeecheck Towards Customer Path 5a (Aware, Appeal, Ask, Act, Advocate)" that has been arranged by the writer as requirements to complete undergraduate education at the Department of Communication Studies, Telkom University can be completed properly and on time.

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The author realizes that this research proposal is far from perfect. Therefore, the author is very open to suggestions and criticism from Mr/Ms examiner. The author hopes this research can benefit many parties, especially Shopee users, Instagram account @racunshopeecheck, and students, as well as further research.

Bandung, 5th January 2023

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