

DAFTAR PUSTAKA

- Ashari, E. (2010). Reformasi Pengelolaan SDM Aparatur. *Prasarat Tata Kelola Birokrasi yang Baik*, 6(2).
- Budiarti, I. (2018). *Manajemen Sumber Daya Manusia Berbasis Global*. Yogyakarta: Pustaka Fahima.
- Dumas, M. (2013). *Fundamentals of Business Process Management*. Springer.
- Friend, M. A., & Kohn, J. P. (2007). *Fundamentals of Occupational Safety and Health*. Plymouth: Rowman & Littlefield.
- Hammer, M., & J. Champy. (1993). *Reengineering the corporation : a manifesto for business revolution*. New York: Harper Collins.
- Heizer, J., & Render, B. (2015). *Manajemen Operasi : Manajemen Keberlangsungan dan Rantai Pasokan*. Jakarta: Salemba 4.
- Herzberg, F. (2000). *Frederick Herzberg's Motivation and Hygiene Factors and Job Satisfaction in The Malaysian Retail Sector*
- Kusrini. (2007). *Konsep dan Aplikasi Sistem Pengambil Keputusan*. Yogyakarta: Penerbit Andi.
- Moorhead, & Griffin. (2013). *Perilaku Organisasi*. Jakarta: Salemba Empat.
- Muthu, S., Whitman, L., & Cheragi, S. H. (1999). Business Process Reengineering : A Consolidated Methodology. *Proceedings of Annual International Conference on Industrial Engineering Theory*, 3. Retrieved 2022, from https://iacis.org/iis/2022/1_iis_2022_1-12.pdf
- Page, S. (2010). *The Power of Business Process Imporvement : 10 Simple Steps to Increase Effectiveness, Efficiency and Adaptability*. United States of America: AMACOM.
- Peppard, & Rowland. (1995). *The Essence of Business Process Reingeneering*. London: Prentice Hall.
- Rainer Jr, R., & Cegielski, C. (2011). *Introduction Information Systems : Supporting and Transforming Business*. USA: John Wiley & Sons, Inc. Retrieved
- Robbins, S. P., & Judge, T. A. (2013). *Organizational Behavior 15th Edition*. Pearson Education.

- Robbins, Stephen P., & Coulter, Mary. 2010. *Manajemen Edisi Kesepuluh*. Jakarta: penerbit Erlangga
- Saaty, T., 1993, *The Analytical Hierarchy Process: Planning, Priority, Setting, Resource Allocation*. Pittsburgh: University of Pittsburgh Pers.
- Wayne, C. (2014). *Managing Human Resources : Productivity, Quality, of Work Life*. New York: McGraw-Hill.
- Weske, D. (2009). *The Process : Business Process Modelling using BPMN*. Meghan Kiffer Press.
- Widayanti, T. (2012). Analisis dan Perancangan Sistem Penunjang Keputusan Seleksi Calon Guru Dengan Menggunakan Metode *Analytical Hierarchy Process* (AHP) Di SMK Kesehatan Bina Marta Martapura