

Daftar Pustaka

- [1] J. K. Kim, I. Y. Choi, and Q. Li, “Customer satisfaction of recommender system: Examining accuracy and diversity in several types of recommendation approaches,” *Sustainability (Switzerland)*, vol. 13, no. 11, Jun. 2021, doi: 10.3390/su13116165.
- [2] P. Pu, L. Chen, and R. Hu, “Evaluating recommender systems from the user’s perspective: Survey of the state of the art,” *User Model User-adapt Interact*, vol. 22, no. 4–5, pp. 317–355, Oct. 2012, doi: 10.1007/s11257-011-9115-7.
- [3] S. M. Mcnee, J. Riedl, and J. A. Konstan, “Making Recommendations Better: An Analytic Model for Human-Recommender Interaction,” *CHI EA '06: CHI '06 Extended Abstracts on Human Factors in Computing Systems*, pp. 1103–1108, 2006, doi: doi.org/10.1145/1125451.1125660.
- [4] B. P. Knijnenburg, M. C. Willemsen, Z. Gantner, H. Soncu, and C. Newell, “Explaining the user experience of recommender systems,” *User Model User-adapt Interact*, vol. 22, no. 4–5, pp. 441–504, Oct. 2012, doi: 10.1007/s11257-011-9118-4.
- [5] M. Kaminskas and D. Bridge, “Diversity, serendipity, novelty, and coverage: A survey and empirical analysis of beyond-Accuracy objectives in recommender systems,” *ACM Transactions on Interactive Intelligent Systems*, vol. 7, no. 1. Association for Computing Machinery, Dec. 01, 2016. doi: 10.1145/2926720.
- [6] P. Castells, N. J. Hurley, and S. Vargas, “Novelty and diversity in recommender systems,” in *Recommender Systems Handbook, Second Edition*, Springer US, 2015, pp. 881–918. doi: 10.1007/978-1-4899-7637-6_26.
- [7] M. D. Ekstrand, F. M. Harper, M. C. Willemsen, and J. A. Konstan, “User perception of differences in recommender algorithms,” in *RecSys 2014 - Proceedings of the 8th ACM Conference on Recommender Systems*, Oct. 2014, pp. 161–168. doi: 10.1145/2645710.2645737.
- [8] Z. D. Champiri, S. S. Salim, G. Mutjaba, and C. Y. Chog, “User Experienced and Recommender System,” in *2019 2nd International Conference on Computing, Mathematics and Engineering Technologies (iCoMET)*, 2019, pp. 1–5. doi: 10.1109/ICOMET.2019.8673410.
- [9] P. Pu, L. Chen, and H. Rong, “A user-centric evaluation framework for recommender systems,” in *RecSys '11: Proceedings of the fifth ACM conference on Recommender systems*, 2011, pp. 157–164. doi: 10.1145/2043932.2043962.
- [10] P. Castells, S. Vargas, and J. Wang, “Novelty and Diversity Metrics for Recommender Systems: Choice, Discovery and Relevance,” in *DDR-2011: International Workshop on Diversity in Document Retrieval at the ECIR 2011: the 33rd European Conference on Information Retrieval*, 2011.
- [11] M. Ge, D. Jannach, F. Gedikli, and M. Hepp, “Effects of the placement of diverse items in recommendation lists,” in *ICEIS 2012 - Proceedings of the 14th International Conference on Enterprise Information Systems*, 2012, vol. 2 ISAS, no. SAIC/-, pp. 201–208. doi: 10.5220/0003974802010208.
- [12] P. Pu, M. Zhou, and S. Castagnos, “Critiquing Recommenders for Public Taste Products,” in *RecSys '09: Proceedings of the third ACM conference on Recommender systems*, 2009, pp. 249–252. doi: 10.1145/1639714.1639760.
- [13] W. Wu, L. Chen, and L. He, “Using Personality to Adjust Diversity in Recommender Systems,” in *24th ACM Conference on Hypertext and Social Media*, 2013.
- [14] A. Gunawardana and G. Shani, “Evaluating recommender systems,” in *Recommender Systems Handbook, Second Edition*, Springer US, 2015, pp. 265–308. doi: 10.1007/978-1-4899-7637-6_8.
- [15] M. Jugovac and D. Jannach, “Interacting with recommenders-overview and research directions,” *ACM Transactions on Interactive Intelligent Systems*, vol. 7, no. 3. Association for Computing Machinery, Sep. 01, 2017. doi: 10.1145/3001837.
- [16] J. Bobadilla, F. Ortega, A. Hernando, and A. Gutiérrez, “Recommender systems survey,” *Knowl Based Syst*, vol. 46, pp. 109–132, Jul. 2013, doi: 10.1016/j.knosys.2013.03.012.
- [17] V. Effendy, D. S. Kusumo, N. Selviandro, and K. A. Laksitowening, “Usability Evaluation Using Unmoderated Remote Usability Testing on Angkasa LMS Website Case Study,” in *Lecture Notes in Networks and Systems*, 2023, vol. 447, pp. 761–769. doi: 10.1007/978-981-19-1607-6_68.