

FOREWORD

By giving praise and gratitude to God Almighty because by His grace and will, the author can complete this mini thesis with the title "The Effect of Education and Job Training on Employee Performance at Hotel Padma Bandung".

This proposal was prepared to fulfill one of the requirements in completing the Bachelor of International ICT Business Program at the Faculty of Economy and Business, Telkom University. During the completion of this proposal, the author is aware of various shortcomings and limitations, but thanks to the help and support of various parties, the author was able to complete this proposal. On this occasion the author would like to express his deepest gratitude to:

1. Allah SWT
2. Dr. Fetty Poerwita Sary, S.S., M.Pd. as the supervisor who has taken the time to provide direction and guidance in writing this proposal.
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5. Fellow Staff and Employees at Hotel Padma Bandung who are willing to be respondents in this study.
6. All colleagues from the 2019 International ICT Business Program who have cooperated well during the study activities.
7. My beloved parents and sister who have given moral support until the completion of this final project.
8. Mark Lee who has given me motivation until the completion of this final project.
9. All parties that the author cannot mention one by one who have provided assistance, may Allah SWT bestow His mercy and grace on all of them.

The author is very aware that this proposal is not perfect, therefore with all humility the author apologizes profusely if in writing this proposal there are shortcomings. The author hopes that this proposal can provide benefits to interested parties in general.

Bandung, 22th April 2023

A handwritten signature in black ink, appearing to read 'Belva Athaya Alzena'. The signature is stylized with a large initial 'B' and a long horizontal stroke at the end.

Belva Athaya Alzena
(1401194459)