ABSTRACT

The risk-based Online Single Submission (OSS) is a software system that is used as one of the efforts made by the Ministry of Investment/BKPM, namely by procuring consulting service providers as executors of risk-based OSS system development to improve system performance in response to continuing development needs. carried out by managing business licensing services. Errors may occur in any software development that has just been carried out, development allows errors to occur so that the application becomes heavier. Therefore testing a software is important to do, the goal is that the quality of the software that has been made or developed can be known, because quality will affect user satisfaction. In the development and development of quality software, a standard is needed, so that the feasibility of the information system can be measured. Quality assessment in this study used the International Organization for Standardization (ISO) 9126 standard. The results showed that the developed web-based software complied with ISO 9126 standards in the aspects of functionality, usability, reliability, efficiency.

Keywords : ISO 9126, software quality, Online Single Submission (OSS)