

## ABSTRACT

*Children with Down Syndrome face barriers in communication, interaction, and social behavior. However, they still have the potential to develop like other children. Mentoring and guidance are important for children with Down Syndrome, even more so than normal children. However, not all parents are able to provide the assistance and guidance needed by children with Down Syndrome. Therefore, some parents choose to leave their children in social institutions such as orphanages. One of the orphanages that focuses on the care of children with Down Syndrome is the Panti Tiga Yayasan Sayap Ibu Yogyakarta. The orphanage provides services and empowerment for children with disabilities, including children with Down Syndrome. This research aims to reveal the communication process between caregivers and children with Down Syndrome at Panti Tiga Yayasan Sayap Ibu Yogyakarta, as well as identify the barriers faced by caregivers. This research uses a qualitative approach with a case study method, and in-depth interview techniques to collect data from four informants. The results showed that the communication process of assistants in providing assistance includes assessment, introduction, application of daily life activities, training, and counseling. Communication barriers experienced by the assistants include fatigue and physiological barriers.*

*Keywords: health communication, Down syndrome, interpersonal communication*