

## Table of Contents

APPROVAL PAGE .....	.ii
STATEMENT PAGE .....	.iii
PREFACE .....	.iv
ABSTRAK .....	.vi
ABSTRACT .....	.vii
LIST OF TABLES .....	.x
LIST OF FIGURES .....	.xi
CHAPTER 1 .....	.1
1.1 Object Overview .....	.1
1.2 Background .....	.3
1.3 Research Statement .....	.7
1.4 Research Question .....	.8
1.5 Research Purpose .....	.9
1.6 Research Benefit .....	.10
1.7 Systematics of Final Project Writing .....	.10
CHAPTER 2 .....	.13
2.1 Literature Review .....	.13
2.2 Theoretical Framework .....	.28
2.3 Research Hypothesis .....	.29
CHAPTER 3 .....	.31
3.1 Research Characteristic .....	.31
3.2 Operational Variables .....	.32
3.3 Research Stages .....	.36
3.4 Population and Sample .....	.37
3.5 Data Collection and Data Sources .....	.38
3.6 Validity Test and Reliability Test .....	.39
3.7 Data Analysis Technique .....	.41
CHAPTER 4 .....	.49
4.1 Respondent Characteristic .....	.49
4.2 Research Result .....	.54
4.3 Discussion of Research Results .....	.67
CHAPTER 5 .....	.71
5.1 Conclusion .....	.71
5.2 Suggestion .....	.72

REFERENCES .....	73
APPENDIX I RESEARCH INSTRUMENTS .....	77
APPENDIX II DATA TABULATION RESULTS .....	79