

DAFTAR PUSTAKA

- Project Management Institute. (2013). *A guide to the project management body of knowledge (PMBOK® guide). Fifth edition*. Pennsylvania : Project Management Institute, Inc.
- Badan Pusat Statistik. (2023). *PERKEMBANGAN INDEKS PRODUKSI TRIWULANAN INDUSTRI MIKRO DAN KECIL 2022*. BPS RI.
- Don R. Hansen, M. M. (2007). *Managerial Accounting 8th Edition*. South-Western.
- Droege, U. (2023, Mei 25). *Apa itu informasi terdokumentasi?* Retrieved from DQS Global: <https://www.dqsglobal.com/id-id/informasi/blog/apa-itu-informasi-terdokumentasi>
- Dumas, M., Rosa, M. L., Mendling, J., & Reijers, H. A. (2018). *Fundamentals of Business Process Management*. Berlin: Springer.
- Fill, C. (2009). *Marketing Communications Interactivity, Communities and Content Fifth Edition*. Prectice Hall.
- Hammer, M., & Champy, J. (1993). *Reengineering the Corporation: A Manifesto for Business*. Harper Business.
- Haworth, S. (2023, Juni 16). *How To Create A RACI Chart: What Project Managers Need To Know*. Retrieved from The Digital Project Manager: <https://thedigitalprojectmanager.com/projects/leadership-team-management/raci-chart-made-simple/>
- Irawan, I. C., & Dwijayanti, A. (2019). STRATEGI PENGEMBANGAN BISNIS UMKM SENTRA INDUSTRI SEPATU CIBADUYUT BANDUNG. *ATRABIS: Jurnal Administrasi Bisnis*.
- ISO Indonesia Center. (2020, Maret 9). *Prinsip Manajemen Mutu ISO 9001*. Retrieved from <https://isoindonesiacenter.com>: <https://isoindonesiacenter.com/prinsip-manajemen-mutu-iso-9001/>

- KBBI . (2023, Mei). *KBBI Daring*. Retrieved from KBBI Daring:
<https://kbbi.kemdikbud.go.id/>
- Kemenperin. (2019). *Produksi Sepatu di Indonesia Urutan Keempat di Dunia*. Retrieved from Kementerian Perindustrian: <https://kemenperin.go.id>
- Lopienski, K. (2022, Februari 3). *What Is Hybrid Order Fulfillment?* Retrieved from Ship Bob: <https://www.shipbob.com/blog/hybrid-fulfillment/>
- Moore, C., Bilodeau, N., Vitkus, P., & Powell, E. (2013). *Guide to The Business Process Management Common Body of Knowledge (BPM CBOK) Version 3.0*. Association of Business Process Management Professionals.
- Parravicini, M. (2015). *A Guide to Sales Management: A Practitioner's View of Trade Sales Organizations*. New York: Business Expert Press, LLC.
- Pemerintah Indonesia. (2008). *Undang-undang (UU) Nomor 20 Tahun 2008 tentang Usaha Mikro, Kecil, dan Menengah*. Pemerintah Pusat.
- Sallis, E. (2002). *Total Quality Management in Education Third edition*. London: Stylus Publishing Inc.
- Sandi, F. (2021, September 27). *Ada Fenomena Usaha Sepatu Cibaduyut Berguguran, Gulung Tikar!* (CNBC Indonesia) Retrieved Juli 18, 2023, from <https://www.cnbcindonesia.com/news/20210927115527-4-279412/ada-fenomena-usaha-sepatu-cibaduyut-berguguran-gulung-tikar>
- Susilo, W. (2003). *Audit Mutu Internal : Panduan Praktisi Manajemen Mutu dan Auditor Mutu*. Jakarta: PT Vorqi Statama Binamega.
- Weske, M. (2007). *Business Process Management: Concepts, Languages, Architectures*. New York: Springer-Verlag Berlin Heidelberg .