

DAFTAR PUSTAKA

- [1] S. M. Syamsurizal, “PERANAN MANAJEMEN SUMBERDAYA MANUSIA DALAM ORGANISASI,” 2016.
- [2] Riva’i dan Basri, *Penilaian Kinerja dan Organisasi*. Jakarta: Gramedia Pustaka Utama, 2004.
- [3] G. H. Goni, W. S. Manoppo, dan J. J. Rogahang, “Pengaruh Motivasi Kerja terhadap Peningkatan Kinerja Karyawan pada PT. Bank Rakyat Indonesia Cabang Tahuna,” *Productivity*, vol. 2, no. 4, 2021.
- [4] Z. Roziqin, *Kepuasan Kerja*. Malang: Averroes Press, 2010.
- [5] D. Norman, *The Design of Everyday Things: Revised and Expanded Edition*. Hachette, 2013.
- [6] A. Nurlifa, S. Kusumadewi, dan Kariyam, “Analisis Pengaruh User Interface Terhadap Kemudahan Penggunaan Sistem Pendukung Keputusan Seorang Dokter,” *Prosiding SNATIF Ke-1 Tahun 2014*, 2014.
- [7] Satzinger dan Jackson, “Burd. 2010,” *System Analisis and Design with the Unified Process*, 2010.
- [8] M. Agarina, A. S. Karim, dan S. Sutedi, “User-Centered Design Method in the Analysis of User Interface Design of the Department of Informatics System’s Website,” ... *International conference on ...*, no. Icitb 2019, 2019.
- [9] A. Bangor, P. T. Kortum, dan J. T. Miller, “An empirical evaluation of the system usability scale,” *Int J Hum Comput Interact*, vol. 24, no. 6, 2008, doi: 10.1080/10447310802205776.
- [10] J. R. Lewis, “The System Usability Scale: Past, Present, and Future,” *Int J Hum Comput Interact*, vol. 34, no. 7, 2018, doi: 10.1080/10447318.2018.1455307.
- [11] G. J. Kim, *Human-Computer Interaction: Fundamentals and Practice*. 2015. doi: 10.1201/b18071.
- [12] G. Chao, “Human-computer interaction: Process and principles of human-computer interface design,” dalam *Proceedings - 2009*

International Conference on Computer and Automation Engineering, ICCAE 2009, 2009. doi: 10.1109/ICCAE.2009.23.

- [13] B. A. Myers, “User Interface Software Tools,” *ACM Transactions on Computer-Human Interaction (TOCHI)*, vol. 2, no. 1, 1995, doi: 10.1145/200968.200971.
- [14] D. Benyon, *Designing User Experience: A Guide To Hci, Ux and Interaction Design, 4th edition*. Pearson, 2019.
- [15] E. L. C. Law, V. Roto, M. Hassenzahl, A. P. O. S. Vermeeren, dan J. Kort, “Understanding, scoping and defining user experience: A survey approach,” dalam *Conference on Human Factors in Computing Systems - Proceedings*, 2009. doi: 10.1145/1518701.1518813.
- [16] C. Browne, “What are User Flows in User Experience (UX) Design?,” *careerfoundry*, 2023.
- [17] L. Munro, “Understanding User Journey vs. User Flow.,” *xd.adobe.com*, 2020.
- [18] A. Aulia, “Enhancement of User-Centered Design Method for Improving Usability of E-Learning Website Design,” *International Journal of Emerging Trends in Engineering Research*, vol. 8, no. 6, 2020, doi: 10.30534/ijeter/2020/54862020.
- [19] J. Nielsen, “Usability 101: Intruduction to Usability,” <https://www.nngroup.com/articles/usability-101-introduction-to-usability/>, 3 Januari 2012.
- [20] J. Rubin dan D. Chisnell, *Handbook of Usability Testing: How to Plan, Design, and Conduct Effective Tests*, 2nd ed. Wiley, 2008.
- [21] K. Moran, “Usability Testing 101: Introduction to Usability,” *Nielsen Norman Group*, 2019. <https://www.nngroup.com/articles/usability-testing-101/>
- [22] J. Nielsen, “Why You Only Need to Test with 5 Users,” *Jakob Nielsens Alertbox*, 2000. <https://www.nngroup.com/articles/why-you-only-need-to-test-with-5-users/>

- [23] “SUS: A ‘Quick and Dirty’ Usability Scale,” dalam *Usability Evaluation In Industry*, 2020. doi: 10.1201/9781498710411-35.
- [24] I. D. Foundation, “User Personas for Mobile Design and Development,” *Pixabay*, 2016. <https://www.interaction-design.org/literature/article/user-personas-for-mobile-design-and-development-a-winning-technique-for-great-ux>
- [25] I. Young, *Mental Models: Aligning Design Strategy with Human Behavior*. Louis Rosenfeld, 2008.
- [26] E. Wulandari, V. Effendy, dan G. A. A. Wisudiawan, “Modeling user interface of first-aid application game using User Centered Design (UCD) method,” dalam *2018 6th International Conference on Information and Communication Technology, ICoICT 2018*, 2018. doi: 10.1109/ICoICT.2018.8528747.
- [27] A. Bangor, P. Kortum, dan J. Miller, “Determining What Individual SUS Scores Mean: Adding an Adjective Rating Scale,” 2009.