

ABSTRACT

This research aims to evaluate the performance of risk management using the Electronic-Based Government System (EBGS) framework in Institution XYZ. An identified problem is the lack of optimization in implementing risk management in the public sector, particularly in the context of Tone Of The Top influenced by the insufficient competency of human resources. The research method used is qualitative research with a case study approach. Data were obtained through in-depth interviews with leaders and auditors at Institution XYZ involved in the risk management process. Additionally, document analysis related to the implementation of risk management was conducted to gain a comprehensive understanding of the existing situation. The research findings indicate that Institution XYZ has implemented risk management, but the process has not been running as expected. The current risk management process has not achieved satisfactory results in identifying, evaluating, and mitigating potential risks that may arise within the organization. The conclusion from this research is that improvements are needed in the implementation of risk management in Institution XYZ. Various efforts are required to enhance the understanding and competency of human resources related to risk management, particularly in the context of Tone of The Top. Furthermore, improvements in the ERM (Enterprise Risk Management) process should be made to effectively manage the risks faced. This is aimed at enhancing the performance of the institution. This research contributes to the development of risk management in the public sector, especially in the context of the Electronic-Based Government System (EBGS). It is expected that the findings of this research will be a meaningful contribution to improving risk management in Institution XYZ and similar organizations.

Keywords: Risk Evaluation, Risk Management, Electronic-Based Government System (EBGS), Tone of The Top, Institution XYZ.