

ABSTRACT

This research aims to evaluate the effectiveness of implementing risk management using the Electronic Government System (SPBE) framework in XYZ Institution. The study identifies issues related to suboptimal risk management in the public sector, particularly in the context of "Tone of The Top," influenced by the lack of human resource competencies. This research utilizes a qualitative research approach with a case study method. Data is collected through in-depth interviews with the leaders and auditors in XYZ Institution involved in risk management. Additionally, an analysis of documents related to risk management implementation is conducted to gain a comprehensive understanding of the situation. The findings indicate that XYZ Institution has implemented risk management, but the process is not yet effectively executed. The ongoing risk management process is insufficient in identifying, evaluating, and mitigating risks within the organization. The conclusion of this study highlights the need for improvements in risk management implementation in XYZ Institution. Efforts are required to enhance the understanding and competency of human resources in risk management, particularly in the context of "Tone of The Top." Furthermore, improvements in the ERM process are necessary to ensure effective management of the risks faced. This research contributes to the development of risk management in the public sector, specifically within the context of the Electronic Government System (SPBE). It is hoped that the results of this study will serve as a foundation for enhancing risk management in XYZ Institution and similar organizations.

Keywords— Risk Evaluation, Risk Management, Electronic-Based Government System (SPBE), Tone of The Top, Institution XYZ.