

**OPTIMALISASI KINERJA PADA  
DEPARTMEN FRONT OFFICE DI HOTEL  
MERCURE BANDUNG NEXA  
SUPRATMAN**

***OPTIMIZATION PERFORMANCE IN THE  
FRONT OFFICE DEPARTEMENT AT  
HOTEL MERCURE BANDUNG NEXA  
SUPRATMAN***

**PROYEK AKHIR**

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**PROGRAM STUDI D3 PERHOTELAN  
FAKULTAS ILMU TERAPAN  
UNIVERSITAS TELKOM  
BANDUNG, 2023**