ABSTRACT

In the current industrial era, almost all industries are based on focusing on changing business patterns with various methods to find efficiency patterns to get maximum results, in this case we can take efficiency patterns or maximize human resources by looking at the needs that exist in industrial logistiks, where the role of logistiks is currently the main focus of shipping which is highly highlighted to be able to distribute goods sent on time. As time goes by, the logistiks sector always improves with the main focus being time/speed and accuracy at the core of the business itself, where time greatly affects performance in the logistiks industry. The purpose of this research is how to answer breakthroughs to get maximum results in the number of additional part-time workers with several methods to make the main core business more efficient so that the main target is to get maximum results in adding part-time workers. The focus of this method is how to answer a core problem during a peak session (National Shopping Day) in order to speed up the sorting of goods without reducing the SLA (Service Level Agreement) that has been set by the company to its users. This study uses the PDCA approach, Operasi system and data collection using qualitative methods.

Keywords: PDCA, Kualitatif Data, System Operation